

Call2Recycle, Inc.

Changing habits. Inspiring action.™

VERMONT BATTERY STEWARDSHIP PLAN

Pursuant to 10 V.S.A. Chapter 168 Act 139

Submitted to:

Department of Environmental Conservation
Vermont Agency of Natural Resources
1 National Life Drive, Davis 2
Montpelier, VT 05620



Submitted by:

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TABLE OF CONTENTS

I. INTRODUCTION 4

 A. Vermont Battery Law.....4

 B. Citations 5

II. STEWARDSHIP ORGANIZATION.....5

 A. Citations 5

 B. Call2Recycle Stewardship, Inc.....5

 C. Management and Administration 5

III. REGISTERED PRODUCERS AND BRANDS 6

 A. Citations 6

 B. Battery Producers and Brands 6

 C. Free Collection 6

IV. PRODUCER TO PRODUCER REIMBURSEMENT 7

 A. Citations 7

 B. Producer Participation and Reimbursement 7

V. COLLECTION, CONVENIENCE, AND IMPLEMENTATION 9

 A. Citations 9

 B. Eligibility for Battery Collection Sites.....9

 C. Convenience and Accessibility 11

 D. Collection of Batteries 13

 1. Small Volume Solution 13

 2. Large Volume Solution.....13

 3. Damaged, Defective and Lithium-ion Batteries Solution.....14

 E. Implementation 15

VI. FAIR COMPENSATION 15

 A. Citations 15

 B. GreenVantage Program 15

VII. Recycling, Roles and Responsibilities.....16

 A. Citations 16

 B. Roles and Responsibilities.....16

 C. Due Diligence in the Selection of Transportation, Sorting and Processing Partners 17

 1. Partner Selection and Oversight 17

 2. Call2Recycle’s Commitment to Industry Standards & Certifications.....18

 3. Material Handling Process 18

 D. Transporters.....18

 E. Sorting Facilities 19

 F. Processing Facilities 20

VIII. SAFETY TRAINING.....27

A.	Citations	27
B.	Safety and Compliance	27
C.	Training	27
IX.	EDUCATION & OUTREACH	27
A.	Citations	27
B.	Education & Outreach Methods	28
C.	Message Pillars	28
D.	Target Audiences	28
E.	Website and Locator	29
F.	Hotline	29
G.	Continuous Improvement	29
X.	COLLECTION RATE PERFORMANCE GOALS	30
A.	Citations	30
B.	Collection Rates	30
1.	Collection Rate Goal:	30
2.	Producer Estimates:	30
3.	Collection Estimates:	31
XI.	ANNUAL REPORT AND PLAN AUDIT	31
A.	Citations	31
B.	Annual Report	32
C.	Plan Audit	32
	APPENDIX A – PRODUCERS IN CALL2RECYCLE PROGRAM	33
	APPENDIX B – BRANDS IN CALL2RECYCLE PROGRAM	40
	APPENDIX C – PUBLIC COLLECTION SITES	45
	APPENDIX D – PRIVATE (NOT ACCESSIBLE BY THE PUBLIC) COLLECTION SITES	51
	APPENDIX E – EXAMPLES OF BEST PRACTICE GUIDANCE	52
	APPENDIX F – SORTER AND PROCESSOR CERTIFICATION LIST	53
	APPENDIX G – TRAINING MODULE EXAMPLES	54

I. INTRODUCTION

Call2Recycle Stewardship, Inc., which administers the Call2Recycle® program, is a non-profit public service organization. Since 2016, on behalf of obligated primary battery producers, Call2Recycle has managed a primary battery collection and recycling program in Vermont under its approved Battery Stewardship Plan. Pursuant to Section §7584 (g) of the Legislation, Call2Recycle Stewardship, Inc. is submitting its primary and rechargeable battery plan to the Vermont Agency of Natural Resources.

A. Vermont Battery Law

The Vermont Product Stewardship for Primary and Rechargeable Batteries law requires, by June 1, 2025, that each producer selling or offering for sale, a primary or rechargeable battery in the State shall individually or as part of a battery stewardship organization submit a Plan to the Secretary of the Agency of Natural Resources for review.

The Battery Stewardship Plan must include, at a minimum, all the following requirements:

- (1) *List of participating producers and brands, including contact information covered by the program.*
- (2) *Free Collection: Provision for free collection of batteries or battery containing products from consumers at the time of collection.*
- (3) *Collection and convenience (lithium ion under 300 watt-hours):*
 - a) *Except for damaged and defective lithium batteries and lithium-ion batteries with over 300 watt-hours, each battery stewardship plan shall allow all retailers, municipalities, certified solid waste management facilities and certified salvage yards, who meet requirements specified in the plan, to opt to be a collection facility*
 1. *Provide, at a minimum, no fewer than two collection facilities in each county that provide collection throughout the year*
 2. *Provide for the acceptance of up to 100 batteries per visit.*
- (4) *Collection and convenience (damaged and defective lithium and lithium ion over 300 watt-hours):*
 - a) *Allow any certified solid waste facility to collect damaged and defective lithium batteries and lithium-ion batteries with over 300 watt-hours, if facility can meet the safety requirements as outlined in the stewardship plan*
 - b) *Include how the program will provide packaging consistent with the requirements found in the US Department of Transportation Hazardous Materials Regulations and the necessary forms and instructions for the safe transportation of damaged or defective lithium batteries and lithium-ion battery with over 300 watt-hours at no cost to the certifies solid waste facility*
 - c) *Unless otherwise approved by the Secretary, provide throughout the year there are not fewer than two collection facilities, at a minimum, in each county in the State for the collection of damaged and defective lithium batteries and lithium-ion batteries with over 300 watt-hours.*
- (5) *Description of the method that will be used to responsibly manage discarded batteries to ensure that the components of the discarded batteries, to the extent economically and technically feasible, are recycled.*
- (6) *List all key participants in the battery collection chain including collection facilities, transporters and contractors and recycling facilities. Include contact information for each.*
- (7) *Description of education and outreach efforts to provide notice of the program to businesses, municipalities, certified solid waste management facilities, retailers, wholesalers, and haulers. The education and outreach program shall also describe efforts to inform consumers of the free collection program for batteries and how to access the location of collection points.*
- (8) *A producer-to-producer reimbursement procedure that is consistent with the requirements of the law.*

- (9) *A collection rate performance goal for the batteries subject to the plan. The collection rate includes the estimated total weight of batteries that will be sold or offered for sale in the State by the producer or the producers participating in the battery stewardship plan.*
- (10) *A battery stewardship plan shall describe how it shall provide safety training for collection locations, including handling damaged and defective lithium batteries and lithium-ion batteries with over 300 watt-hours.*
- (11) *The battery stewardship plan shall provide a description of how municipalities and certified solid waste management facilities acting as battery collection facilities for the program shall be fairly compensated for labor and material costs associated with collecting, sorting, storing and shipping batteries.*
- (12) *Description of how the Plan will be implemented in conjunction with retailers, municipalities and certified solid waste management facilities acting as collection points. Further describe how the Plan will provide free products for setting up a collection point and for providing for the pickup of collected batteries at no cost to the collection point.*

B. Citations

To provide the appropriate framework, each section of Call2Recycle's plan begins with the citation(s) of the sections of the Law.

II. STEWARDSHIP ORGANIZATION

A. Citations

10 V.S.A. § 7581. DEFINITION

(1) "Battery stewardship organization" means an organization appointed by one or more producers to act as an agent on behalf of a producer or producers to design, submit, implement, and administer a battery stewardship plan under this chapter.

10 V.S.A. § 7584. BATTERY STEWARDSHIP PLAN

(a) Battery stewardship plan required. Each producer selling, offering for sale, distributing, or offering for promotional purposes a primary battery, a rechargeable battery, or a battery-containing product in the State shall individually or as part of a battery stewardship organization submit a battery stewardship plan to the Secretary for review.

B. Call2Recycle Stewardship, Inc.

Call2Recycle Stewardship, Inc., (formerly Call2Recycle, Inc.) is a 501(c)3 non-profit public service organization organized under Delaware law. The Call2Recycle® program was created and funded by battery and product manufacturers committed to responsible recycling.

Founded in 1994 and originally named the Rechargeable Battery Recycling Corporation (RBRC), Call2Recycle is the first and most extensive US consumer battery stewardship program, collecting used primary and rechargeable batteries and used cellphones. The Call2Recycle program has operated in Vermont since its collection program launched in 1996. Additionally, Call2Recycle has been operating the approved primary battery stewardship program in Vermont since January 2016.

Call2Recycle, Inc., is led by an experienced [Senior Leadership Team](#) and governed by its [Board of Directors](#).

C. Management and Administration

Call2Recycle, Inc., is responsible for the management and administration of the program, including, but not limited to, the following tasks:

- Management of program communications, including education and outreach campaigns interface for the public and with parties contracted under the program.
- Overall day-to-day management of the program, including liaison with other stakeholders and the Vermont government.
- Collection of stewardship fees through a process that ensures confidentiality of data.
- Defining and meeting the performance management targets for the program, including a plan for continuous improvement.
- Ensuring compliance with all applicable federal, state, and municipal requirements
- Management of contracts with the collection, sorting, processing, and recycling service provider(s) and the audit functions
- Setting and adhering to operating budgets

III. REGISTERED PRODUCERS AND BRANDS

A. Citations

(b) Battery stewardship plan; minimum requirements. Each battery stewardship plan shall include, at a minimum, all of the following elements:

- (1) List of producers and brands. Each battery stewardship plan shall list:*
 - (A) All participating producers and contact information for each of the participating producers*
 - (B) The brands of batteries or battery-containing products covered by the plan*
- (2) Free collection. Each battery stewardship plan shall provide for the collection of covered batteries from covered entities at no cost to covered entities. A producer shall not refuse the collection of a covered battery based on the brand or producer of the battery.*



B. Battery Producers and Brands

As of May 2025, 253 producers, representing 605 brands, have designated Call2Recycle, Inc. as their battery stewardship organization to fulfill their compliance requirements under Vermont’s battery stewardship law. These producers will finance primary and rechargeable battery collection and recycling in Vermont by paying fees based on the total weight of covered batteries sold into the state.

A listing of producers and their contact information can be found in Appendix A. Covered brands partnering with Call2Recycle to comply with the Vermont battery stewardship law, can be found in Appendix B.

C. Free Collection

Funded by participating producers, Call2Recycle’s collection and recycling program in Vermont will be offered at no cost, accepting all covered batteries, including removeable batteries from battery-containing products, as defined by the law. Additionally, any retailer or organization—such as solid waste management facilities and certified salvage yards—that meets the collection site criteria outlined in Section V of this Plan can participate as a collection site at no cost, provided they meet Call2Recycle’s standards, including the completion of an online safety tutorial. Participation is entirely voluntary, and no organization is required to serve as a collection site.

IV. PRODUCER TO PRODUCER REIMBURSEMENT

A. Citations

§ 7584. REIMBURSEMENT

(8) Reimbursement. A battery stewardship plan shall include a reimbursement procedure that is consistent with the requirements of subchapter 4 of this chapter.

§ 7589. REIMBURSEMENT; AUTHORIZATION

- (1) A producer or a battery stewardship organization operating under an approved battery stewardship plan that collects primary batteries and rechargeable batteries that are not listed under its approved plan shall be entitled to reimbursement from the following entities of reimbursable costs per unit of weight incurred in collecting the batteries: the producer of the collected primary battery or rechargeable battery or the battery stewardship organization representing the producer of the collected primary battery or rechargeable battery*
- (2) Reimbursement may be requested by a collecting primary or rechargeable battery producer or battery stewardship organization only after that producer or battery stewardship organization has achieved the collection rate performance goal approved by the Secretary under section 7584 of this title.*
 - a. Reimbursable costs. Under this subchapter, reimbursement shall be allowed only for those costs incurred in collecting the batteries subject to the reimbursement request. Reimbursable costs include:*
 - i. costs of collection, transport, recycling, and other methods of disposition identified in a battery stewardship plan approved pursuant to section 7586 of this title; and*
 - ii. Reasonable educational, promotional, or administrative costs.*

§ 7590. REIMBURSEMENT PROCESS

- (1) A battery producer or battery stewardship organization that incurs reimbursable costs under section 7589 of this title shall submit a request to the producer of the collected battery or the battery stewardship organization in which the producer is participating for the collected covered battery.*
- (2) A producer or battery stewardship organization that receives a request for reimbursement may, prior to payment and within 30 days following receipt of the request for reimbursement, request an independent audit of submitted reimbursement costs.*
- (3) The independent auditor shall be responsible for verifying the reasonableness of the reimbursement request, including the costs sought for reimbursement, the amount of reimbursement, and the reimbursable costs assessed by each of the two programs.*
- (4) If the independent audit confirms the reasonableness of the reimbursement request, the producer, or battery stewardship organization requesting the audit shall pay the cost of the audit and the amount of the reimbursement calculated by the independent auditor. If the independent audit indicates the reimbursement request was not reasonable, the producer or battery stewardship organization that initiated the reimbursement request shall pay the cost of the audit and the amount of the reimbursement calculated by the independent auditor.*
 - (B) Role of Agency. The Agency shall not be required to provide assistance or otherwise participate in a reimbursement request, audit, or other action under this section, unless subject to subpoena before a court of jurisdiction.*

B. Producer Participation and Reimbursement

Call2Recycle's stewardship plan complies with Vermont's reimbursement requirements (§ 7589 & § 7590) by incorporating a structured process for identifying orphaned, free-rider, and cross-program batteries, handling reimbursement requests, and ensuring fair cost allocation.

Battery Identification & Monitoring

As part of its routine operations, Call2Recycle will:

- Audit Vermont collection sites to identify:
 - "Orphaned" batteries (from brands no longer in business).
 - Batteries from "free riders" (brands not participating in an approved stewardship plan).

- Brands that are part of another approved plan but collected through Call2Recycle.
- Monitor retail, including online, sales in Vermont to confirm that all obligated producers are enrolled in an approved plan.
- Maintain a list of producers and brands that is updated monthly and accessible on the website.
- Track and document findings, reporting quarterly to the State of Vermont and requesting enforcement assistance when necessary.

Reimbursement Request & Payment Process

If Call2Recycle collects batteries covered under another approved plan and meets the collection performance goals outlined in § 7584, it will:

- Submit a formal reimbursement request to the producer or battery stewardship organization responsible for those batteries.
- Provide documentation supporting the request, including:
 - Collection data (weight, chemistry, brand, manufacturer).
 - Itemized costs for collection, transportation, recycling, and administrative expenses.

If Call2Recycle receives a reimbursement request from another producer or stewardship organization:

- It will review and verify the request within 30 days of receipt.
- If deemed reasonable, Call2Recycle will issue payment for the approved amount.
- If a discrepancy arises, Call2Recycle may request an independent audit as per § 7590(2-4).

Independent Audit & Dispute Resolution

If an independent audit is requested:

- The auditor will verify the reasonableness of the reimbursement request, including:
 - Costs incurred.
 - Weight calculations.
 - Compliance with § 7589.
- If the audit confirms the reimbursement request is reasonable:
 - Call2Recycle will pay the audit cost and the reimbursement amount.
- If the auditor disproves the request:
 - The requesting party will pay the audit cost and adjust or withdraw the request accordingly.

Reporting & Compliance

Call2Recycle will submit an annual report to the State of Vermont detailing:

- Findings from collection audits, including the percentage of orphaned, free rider, or misallocated batteries.
- Actions taken to seek reimbursement or process claims.
- Collaboration with enforcement agencies for non-compliant producers.

Call2Recycle understands that according to 10 V.S.A. Chapter 168 § 7590(b), the Agency is not required to assist with reimbursement disputes.

V. COLLECTION, CONVENIENCE, AND IMPLEMENTATION

A. Citations

- (3) *Collection; convenience. Except for damaged and defective lithium batteries and lithium-ion batteries with over 300 watt-hours, each battery stewardship plan shall:*
- (A) *Allow all retailers, all municipalities, certified solid waste management facilities, and certified salvage yards that meet requirements specified in the plan to opt in to be a collection facility.*
- (B) *Provide, at a minimum, not fewer than two collection facilities in each county in the State that provide for collection throughout the year.*
- (C) *Provide for the acceptance of up to 100 batteries per visit. A collection facility may agree to accept more than 100 batteries per visit.*
- (4) *Collection of damaged and defective lithium batteries and lithium-ion batteries with over 300 watt-hours:*
- (A) *Allow any certified solid waste facility to collect damaged and defective lithium batteries and lithium-ion batteries with over 300 watt-hours, provided that facility can meet the safety requirements as outlined in the stewardship plan*
- (B) *Include how the program will provide packaging consistent with the requirements found in the US Department of Transportation Hazardous Materials Regulations and the necessary forms and instructions for the safe transportation of damaged or defective lithium batteries and lithium-ion battery with over 300 watt-hours at no cost to the certifies solid waste facility*
- (C) *Unless otherwise approved by the Secretary, provide throughout the year not fewer than two collection facilities, at a minimum, in each county in the State for the collection of damaged and defective lithium batteries and lithium-ion batteries with over 300 watt-hours.*
- (12) *Description of how the Plan will be implemented in conjunction with retailers, municipalities and certified solid waste management facilities acting as collection points. Further describe how the Plan will provide free products for setting up a collection point and for providing for the pickup of collected batteries at no cost to the collection point.*

B. Eligibility for Battery Collection Sites

Call2Recycle supports its customer base by utilizing a centralized fulfillment solution that ships approximately 225,000 battery collection containers annually to 22,000 + US collection sites. Vermont's collection sites are fully integrated into this national network and receive timely shipments through the same system, ensuring continual battery collection service.

Anyone interested in becoming a collection facility can request more information [online](#) or call 877-723-1297. At the time the program launches, a sign-up page will be available on the [Vermont](#) page of the Call2Recycle website (which is currently being revised).

Any retailer, business, institution, or government entity that meets the following minimum requirements can participate as a private or public collection site for battery collections.

- **Consumer Drop-Off Requirements:** The facility must accept up to 100 batteries (non-damaged or defective batteries and batteries under 300-watt hours) per visit from consumers. If a consumer drops off a large quantity of batteries, the site is responsible for ensuring that all applicable chemistries have proper terminal protection. These procedures are covered in both training materials and the facility onboarding process.

- **Contact Information Requirement:** The facility must provide contact information for individual collection sites.
- **Containers:** The facility must agree to use Call2Recycle-provided containers for the collection and shipment of batteries. These containers will be supplied at no cost to participating collection sites.
- **Minimum Battery Collection:** The facility must commit to returning at least one full container of batteries per year. In accordance with US Environmental Protection Agency regulations, batteries may not be stored on-site for longer than one year. Failure to meet this requirement will result in automatic deactivation of the facility as a collection site.
- **Regulatory Compliance:** The site must agree to safely handle and ship batteries in compliance with US Department of Transportation (DOT) regulations.
- **Mandatory Training & Certification Requirement:** To ensure safe and compliant battery collection and shipping, all participating sites must meet the following training and certification requirements:
 - **Safety Training:**
 - **Portable battery collections:** This online safety training covers collection, preparation and shipping of end-of-life batteries in Call2Recycle collection boxes. At least one staff member per site must complete and pass this safety training before collection boxes will be provided. This safety training must be renewed annually to continue in the program.
 - **Medium format battery collections:** This online safety training covers the collection, preparation and shipping of batteries over 300-watt hours in Call2Recycle, special permitted containers. At least one staff member per site must complete the training prior to containers being provided. This training must be renewed annually.
 - **OneDrum™ Battery Recycling Solution** (Single solution for batteries over and under 300 watt-hour): Prior to OneDrum being provided, Code of Federal Regulations [Title 49](#). The shipper must send Call2Recycle their 49-CFR certification number and expiration date or complete the Call2Recycle online safety training that provides 49-CFR certification. This training must be renewed every three years.
 - **Damaged and Defective batteries:**

Although the initial site training for collection sites includes how to identify a damaged or defective battery, only sites that are authorized should knowingly take them. All other locations, such as retail sites, should direct consumers to a solid waste management location for proper handling. However, if an unauthorized location receives a damaged or defective battery, they should contact Call2Recycle to request special return packaging and guidance. Additional training may be required, prior to shipping. This training varies depending on whether the battery is over or under 300-watt hours.

 - **Over 300-watt hours:** In order to ship damaged or defective batteries over 300-watt hours, the shipper of record must be 49-CFR certified in accordance with the DOT's Code of Federal Regulations [Title 49](#). The shipper must send Call2Recycle their 49-CFR certification number and expiration date or complete the Call2Recycle online safety training that provides 49-CFR certification. This training must be renewed every three years.
 - **Under 300-watt hours:** Call2Recycle's solution for shipping damaged and defective batteries comes with a special permit that provides relief for 49-CFR requirement. However, prior to providing containers, at least one staff member per site must complete Call2Recycle's specialized online safety training for handling damaged or defective batteries. This specialized training course is in addition to the portable battery training and must be renewed annually.

Additionally, the following factors will be considered when adding collection sites:

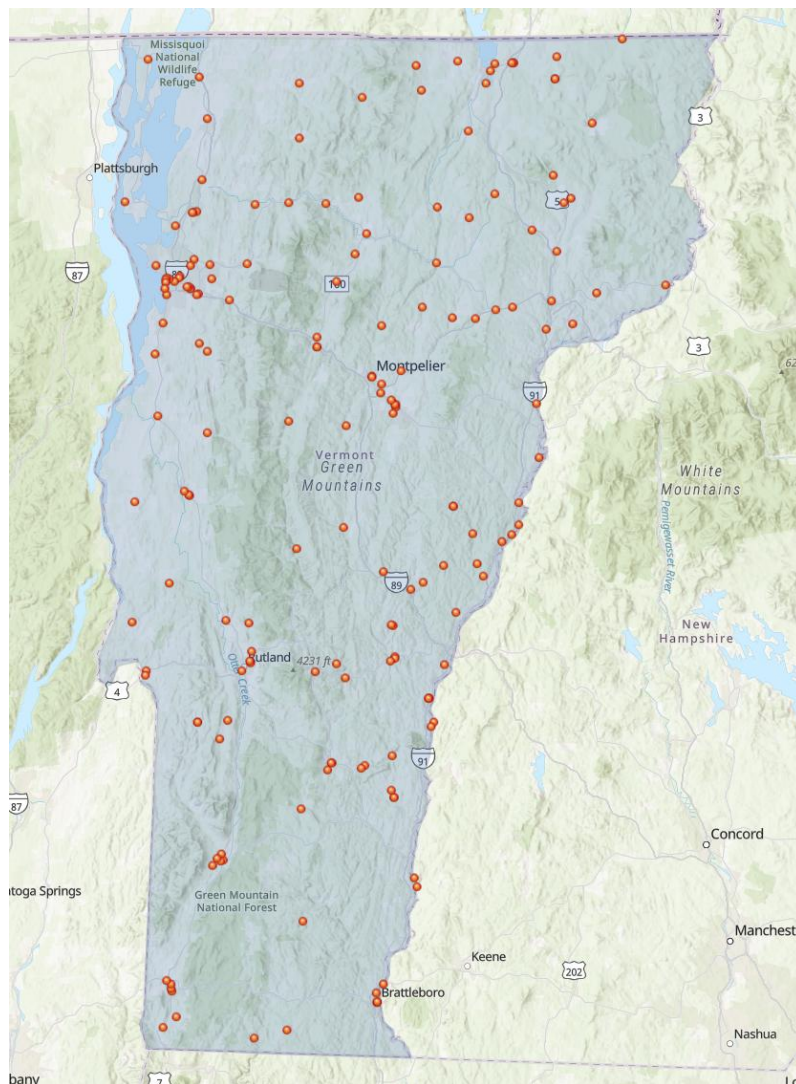
- **Accessibility:** Ensuring an optimal number of collection sites, meeting the law's minimum requirement of two per county, while also considering geographic distribution and population density to maximize consumer access.
- **Cost-effectiveness:** Managing the cost-to-serve to maintain an efficient and sustainable program.
- **Safety:** Call2Recycle will collaborate with interested companies to promote safe battery recycling practices, including lithium battery fire prevention. We take proactive measures to ensure newly enrolled sites are actively and safely participating in the program.

By meeting these requirements, collection sites can safely and efficiently participate in Call2Recycle's battery collection program while ensuring compliance with all regulatory and safety standards.

C. Convenience and Accessibility

For nearly 30 years, Call2Recycle has provided Vermont with free battery collection and recycling program. Currently, 99% of Vermonters live within 15 miles of a public collection site. The map below illustrates the Call2Recycle collection network that is available to the public.

Call2Recycle's Vermont Public Collection Network



Call2Recycle’s collection network for portable primary and rechargeable batteries currently meets or exceeds the required standard of two (2) collection sites per county.

Additionally, the law mandates at least two (2) sites, per county, capable of collecting damaged, defective, or batteries over 300 watt-hours.

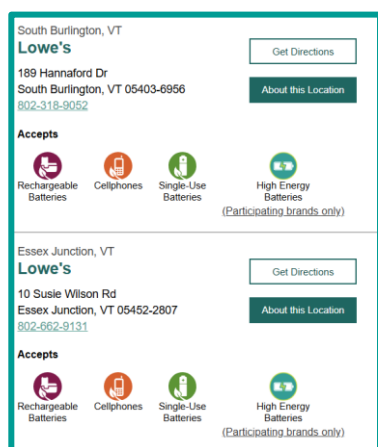
To meet this requirement of two sites per county Call2Recycle will reach out to local solid waste management entities (municipal), existing Household Hazardous Waste (HHW) facilities and transfer stations, as well as local waste haulers, salvage yards and recycling centers to join as a collection site for the damaged, defective and medium format battery program.

As shown below, Call2Recycle has a plan to meet or exceed this requirement within 6 months of plan approval.

Table 1: Collection Site - Required, Current and Planned Sites

County	Required # of sites for Portable battery collections	Required # of sites for Damaged, Defective and Medium Format battery collections	Current sites for Portable battery collections	Planned sites for Damaged Defective or Medium Format battery collections
Addison	2	2	6	2
Bennington	2	2	8	2
Caledonia	2	2	11	2
Chittenden	2	2	22	2
Essex	2	2	4	2
Franklin	2	2	7	2
Grand Isle	2	2	2	2
Lamoille	2	2	5	2
Orange	2	2	5	2
Orleans	2	2	15	2
Rutland	2	2	13	2
Washington	2	2	13	2
Windham	2	2	7	2
Windsor	2	2	20	2
Total	28	28	138	28

A complete list of Call2Recycle’s current public collection sites with name, location and contact information can be found in Appendix C. In addition to the public collection network, there are also 94 private collection sites in Vermont that can be found in Appendix D.



Vermont residents can easily find collection locations through Call2Recycle’s online locator. By entering a zip code or city and state, they can quickly identify the nearest battery collection site. Additionally, the locator allows users to filter by battery type—primary, rechargeable, or medium format (300+ watt-hours)—to ensure they find the most convenient drop-off location.

Call2Recycle’s locator is updated nightly so that new collection sites are available right away and sites that have stopped collecting batteries are removed. To facilitate the update, sites that do not ship batteries for 12 consecutive months are automatically removed from the locator.

D. Collection of Batteries

Call2Recycle provides a safe, compliant, and free solution for battery collections for retailers, municipalities, and other businesses, such as solid waste management facilities and certified salvage yards. The program is offered at no cost for the collection site, as well as for the public dropping off their batteries at any of these sites.

Call2Recycle's approach to battery collection is designed with user safety, convenience, and flexibility in mind. Call2Recycle provides the necessary collection containers, with DOT special permits and collateral materials to safely collect batteries, and pays all shipping, sorting, and recycling costs.

Call2Recycle's patented collection and shipping solutions comply with [US EPA Universal Waste regulations](#) and [US DOT Regulations](#). These solutions are tailored for a range of collection needs, from small to large volumes, as well as specialized handling for damaged, defective batteries and medium-format batteries with 300+ watt-hours.

A copy of any of Call2Recycle's special permits or collateral materials are available upon request.

1. Small Volume Solution

Call2Recycle's small-volume collection box is designed to provide safe, compliant, and efficient battery recycling for sites, such as retail, office spaces, libraries and small recycling centers, managing lower collection volumes. Call2Recycle's collection kit ships under a US Department of Transportation Special Permit which allows for both rechargeable and primary batteries under 300-watt hours, to be collected, stored, and shipped in the same box. The program adheres to the following standards:

- **Collection Kits:** Each collection container is pre-assembled and includes a UN4G-certified recycling box with a flame-retardant liner, large and/or small bags, a guideline sheet, and a pre-paid return shipping label. Once the kit is filled, it will be picked up by the carrier for processing.
- **Collection Kit Availability:** Call2Recycle is committed to working with collection sites to ensure they always have the appropriate number of battery collection kits on hand. Sites can request additional kits by contacting Customer Service or submitting an order request through the Call2Recycle website. Orders are processed promptly, with kits typically shipped the next business day.
- **Manual Orders:** Customers can also place manual kit orders by calling Call2Recycle's Customer Service department or submitting an order request form on the Call2Recycle website. These orders are processed, and new kits are shipped the next business day.
- **Material Compliance Monitoring:** At the time of processing, any receipt of non-program and/or non-compliant materials will be documented. If such materials are identified, it may result in a delay in the shipment of new supplies while the issue is addressed.
- **Certificates of Recycling:** Upon request, collectors can receive recycling weight data by battery chemistry for a specific period.



2. Large Volume Solution

Call2Recycle's high-volume shipping solutions are designed to ensure safe, efficient, and compliant battery transportation, for sites managing collection volumes of 500 pounds or more every 3 months. These sites include HHW facilities and transfer stations, salvage yards, medical centers and large retailers to name a few. This solution adheres to the following standards:

- **OneDrum™:** OneDrum is a turnkey all-in-one battery recycling solution that allows the safe and efficient placement and transportation of large volumes of consumer single-use, rechargeable batteries AND batteries over 300 watt-hours in one drum without sorting by chemistry or individually bagging or taping any battery terminals (including coin cell batteries). Each drum is pre-assembled and includes a UN-rated drum, lid, liner, pallet, applicable labels, premeasured bags of fire suppressant and instructions. Each container ships under a US DOT Special Permit that fully complies in transporting hazardous materials and requires a 49CFR certification to prepare and ship these containers.
- **OneDrum Availability:** Call2Recycle is committed to working with collection sites to ensure they always have OneDrum units on hand. OneDrum orders are shipped in quantities of up to four per pallet via FedEx freight. Sites can request additional OneDrum kits by contacting Customer Service or submitting an order request through the Call2Recycle website. Orders are processed promptly to avoid disruption in service.
- **Best Practices Guidance:** Call2Recycle provides the best practice information to sites that collect and ship large quantities of batteries. Examples of Best Practices Guidance can be reviewed in Appendix E.
- **Storage:** The drum may be stored outdoors, provided the Vermont Agency of Natural Resource's battery storage requirements are met. This includes placing the drum on an impervious surface and keeping it under cover, protected from the elements.
- **Online Shipping & Compliance Tools:** For bulk shipments, Call2Recycle offers their online portal, GreenTrax, to assist sites in:
 - Completing a bill of lading (BOL) using Department of Transportation (DOT)-approved language and United Nations (UN) numbers which identify hazardous materials being shipped.
 - Scheduling pickups directly through Call2Recycle's approved transporters.
 - If online submission is not an option, a manual BOL package with detailed instructions is available.
- **Shipment Tracking:** The BOL number can be used to track the shipment's progress until it reaches its destination.
- **Electronic Documentation & Compliance:** Upon receipt of the shipment, Call2Recycle electronically captures all supporting documentation. Any non-program or non-compliant materials received will be recorded and reported back to the collection site if necessary.
- **Certificates of Recycling:** Available upon request, these certificates provide collectors with detailed weight data categorized by battery chemistry type for a specified time period.



3. Damaged, Defective and Lithium-ion Batteries Solution

Call2Recycle's shipping solutions for damaged, defective, and medium batteries (300+ watt-hours) are designed to ensure safe, efficient, and compliant transportation. Our solutions adhere to the following standards:

- **Regulatory Compliance:** All shipping solutions meet US Department of Transportation (DOT), for the safe handling and transport of damaged, defective lithium and high-energy batteries.
- **Specialized Packaging:** Call2Recycle provides multiple certified packaging solutions, including fire-resistant and impact-resistant containers, to mitigate risks associated with transporting damaged or defective batteries.
- **Clear Labeling & Documentation:** Each shipment includes proper labeling, documentation, and handling instructions to ensure compliance and traceability throughout the shipping process.
- **Trained & Certified Handling:** Our program ensures that all personnel involved in packaging and shipping are trained in safe battery handling practices, reducing potential safety hazards.
- **Convenient Pickup & Transport Options:** Call2Recycle offers scheduled pickup services and partnerships with approved carriers to facilitate safe and timely transportation of high-energy and damaged batteries.



E. Implementation

Call2Recycle has successfully implemented a robust battery collection and recycling program for portable primary and rechargeable batteries across Vermont. Building on this foundation, we are expanding our efforts to include the safe collection, handling, and transportation of damaged, defective, and high-energy batteries (300+ watt-hours).

Program Expansion & Implementation

To ensure the safe and compliant collection of these batteries, Call2Recycle will establish medium format (300+ watt-hours) and damaged, defective battery collection systems at certified hazardous waste and other qualified locations throughout the state. This implementation will include:

1. Training & Education

- Call2Recycle will provide comprehensive training for staff at certified hazardous waste locations on proper handling, packaging, and shipping procedures for damaged, defective, and high-watt-hour batteries.
- Training materials will cover safety protocols, regulatory requirements, and best practices for using the specialized kits provided.
- Ongoing support and refresher training will be available to ensure compliance and operational efficiency.

2. Shipping & Distribution

- Call2Recycle will supply certified containers to participate in hazardous waste collection sites, ensuring they meet DOT regulations for battery transport.
- Kits will be shipped to locations ready for use, minimizing setup time and ensuring compliance from day one.
- Collection sites will be provided with instructions on how to request additional containers as needed.

3. Labeling, Special Permits, and Compliance

- Each kit will contain the required regulatory markings and handling instructions to ensure proper identification and safe transportation.
- The program will operate under Call2Recycle's special permits, ensuring compliance with federal and state regulations for hazardous battery transport.

This initiative will enhance Vermont's battery recycling infrastructure, ensuring a safe and compliant solution for the responsible collection and recycling of high-energy and damaged or defective batteries.

VI. FAIR COMPENSATION

A. Citations

(11) The battery stewardship plan shall provide a description of how municipalities and certified solid waste management facilities acting as battery collection facilities for the program shall be fairly compensated for labor and material costs associated with collecting, sorting, storing and shipping batteries.

B. GreenVantage Program

Call2Recycle will use our GreenVantage program for reimbursement of labor costs for all municipal locations (including Solid Waste Management Entities) that agree to participate in the Call2Recycle program. Note that non-municipal sites (i.e., institutions, commercial businesses, etc.) do not qualify for reimbursement. The GreenVantage program has been in effect for over 8 years across the United States for government sites to be reimbursed for labor costs associated with the collection, preparation, and shipping of covered batteries. To join the program, a local government will sign the

GreenVantage agreement which outlines the requirements of participation in this program. The GreenVantage agreement is available to review upon request.

The requirements include:

- Meeting the safety training requirements of any collection site
- Use of only Call2Recycle collection solutions for collection of covered batteries
- Use of only Call2Recycle DDR kits for any damaged or defective battery collected

Once a government site is set up under the GreenVantage program, containers will be shipped at no cost to the site. The local government site will be reimbursed on a per pound basis for covered batteries collected, shipped and sorted via the Call2Recycle program. Note that reimbursements are issued when the material is sorted, not when it's shipped.



VII. Recycling, Roles and Responsibilities

A. Citations

- (5) *Method of disposition. Each battery stewardship plan shall include a description of the method that will be used to responsibly manage discarded batteries to ensure that the components of the discarded batteries, to the extent economically and technically feasible, are recycled.*
- (6) *Roles and responsibilities. A battery stewardship plan shall list all key participants in the battery collection chain, including:*
- (A) *The number and name of the collection facilities accepting the batteries to be collected under the plan, including the address and contact information for each facility; and*
 - (B) *The name and contact information of a transporter or contractor collecting batteries from collection facilities*
 - (C) *The name, address, and contact information of the recycling facilities that process the collected batteries.*

B. Roles and Responsibilities

The Battery Stewardship Program operates under a shared responsibility model, ensuring that all stakeholders—ranging from consumers to regulatory bodies—play an active role in the safe collection, transportation, and recycling of batteries. Each entity has specific responsibilities to ensure compliance with environmental, safety, and transportation regulations while promoting responsible battery disposal.

- **Call2Recycle, Inc.**
Call2Recycle is responsible for the development and administration of a sustainable, compliant, and cost-effective battery recycling program that aligns with Vermont's battery stewardship law. This includes leading consumer education, outreach, and promotional efforts to drive awareness, participation, and compliance in battery recycling.
- **Collection Sites**
Collection sites serve as the frontline of the battery recycling process. Whether utilizing shipping kits or drums, these sites must undergo training on safe battery handling, including proper terminal insulation for various battery chemistries. Additionally, they should actively support public awareness efforts by promoting the program and educating consumers, following guidance and materials provided by Call2Recycle. A list of current public collection sites, along with contact information has been included as (Appendix C).

- **Consumers and End Users**

Consumers are responsible for properly recycling both primary and rechargeable batteries, preventing their disposal in the general waste stream. Their participation in the program is essential to reducing environmental impact and ensuring the recovery of valuable materials.

- **Transporters**

Transporters are responsible for safely and compliantly moving collected batteries from collection sites to sorting and recycling facilities. They must adhere to US Department of Transportation (DOT) regulations, including hazardous materials transport requirements, packaging and labeling standards, and proper documentation. Transporters must also ensure that batteries are handled in a way that minimizes risk, including preventing short circuits and potential fire hazards. A list of current transporters can be found below in section D.

- **Sorting and Recycling Contractors**

All contractors engaged in sorting and recycling must adhere to all applicable local, state, and federal regulations. This includes compliance with business licensing, environmental safety, hazardous/universal waste management, storage, transportation, solid waste management, salvage yard regulations, treatment, air and water quality regulations, and import/export requirements. Contractors must also meet any special conditions outlined in their permits and licenses. The list of current sorting and recycling partners can be found below in sections E and F.

- **Vermont Government**

The Vermont government plays a crucial role in enforcing battery stewardship laws, ensuring that all entities comply with established regulations and environmental standards. Through its enforcement authority, the government ensures the integrity and accountability of the program.

C. Due Diligence in the Selection of Transportation, Sorting and Processing Partners

Call2Recycle takes its responsibility seriously when it comes to selecting and managing the transportation, sorting, and downstream processing partners that support our battery collection and recycling program. Our goal is to work with companies that not only meet regulatory requirements but also align with our commitment to environmental stewardship, safety, and continuous improvement.

1. Partner Selection and Oversight

Each partner is evaluated through a consistent and transparent due diligence process to ensure compliance with applicable environmental, health and safety, and transportation regulations. We expect our partners to hold themselves to high standards, including maintaining relevant industry certifications and participating in independent audits. Our process includes:

- **Annual desktop compliance reviews** conducted by Call2Recycle to verify adherence to applicable standards and regulations.
- **Third-party facility audits**, either through CHWMEG (not an acronym or abbreviation) or another qualified auditor chosen by Call2Recycle. These reviews help us confirm that each facility operates in accordance with all regulatory and performance expectations. CHWMEG, Inc. is a recognized nonprofit trade organization that supports responsible waste management through environmental risk assessments.
- **Review of documented environmental policies** that demonstrate the partner's commitment to responsible management practices and ongoing improvement.
- **Full traceability of materials** entering and leaving the facility, including comprehensive recordkeeping, receipts, and documentation for materials processed, managed, or disposed.
- **Verification of final disposition**, ensuring that all battery material is properly managed, including any residual or non-recyclable components.

A list of our Sorter and Processor known certifications has been included as Appendix F.

2. Call2Recycle's Commitment to Industry Standards & Certifications

In addition to reviewing our partners, Call2Recycle also undergoes regular inspections and maintains certifications that reflect our own commitment to industry best practices. These certifications, listed below, help ensure our program meets high environmental, safety and data security standards.

- **ISO 9001:** Ensures a quality management system that consistently provides products and services that meet customer and regulatory requirements.
- **ISO 14001:** Supports an effective environmental management system (EMS) to improve environmental performance and compliance. ([ISO 14001 Details](#))
- **ISO 45001:** Establishes occupational health and safety (OH&S) management system requirements to provide safe and healthy workplaces, prevent work-related injuries, and enhance overall safety performance. ([ISO 45001 Details](#))
- **Responsible Recycling (R2) Certification:** Recognizes responsible reuse and recycling practices throughout the electronics lifecycle, ensuring environmental protection, worker safety, and a sustainable circular economy. ([R2 Certification Details](#))

3. Material Handling Process

All batteries collected in Vermont will first be sent to one of Call2Recycle's vetted and approved sorting partners. There, the batteries are weighed, sorted by chemistry, and consolidated for further transport to qualified processors. This step ensures that each battery is sent to the appropriate facility based on its chemistry and processing requirements. Every transportation, sorting, and processing partner that supports this program has been carefully reviewed and approved by Call2Recycle's leadership and Board of Directors. This structured review helps us ensure that we are partnering with organizations that share our values and deliver on our promise of safe, responsible battery recycling.

D. Transporters

Call2Recycle currently uses UPS to transport kits from a central fulfillment facility to its collection sites. Filled kits are shipped from Vermont collection sites to sorters using the same carriers. Call2Recycle's contracted bulk transporters are FedEx Freight, C.H. Robinson and XPO Logistics. All transportation providers are members of the Environmental Protection Agency's SmartWay partnership, which is committed to improving fuel efficiency and reducing greenhouse gases and air pollution from the transportation supply chain industry.

Table 2: Call2Recycle Transporters

Transporter	Contact
	UPS Danielle Simerly dsimerly@ups.com 678-428-4924 215 Marvin Miller Dr. Atlanta, GA 30336 www.ups.com
	FedEx Ground Laura Shickle lrshickle@fedex.com 678-201-7539 1675 Airport Rd. NW

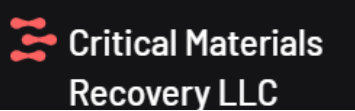
Transporter	Contact
	Kennesaw, GA 30144 www.fedex.com
	FedEx Freight Laura Shickle lrshickle@fedex.com 678-201-7539 1675 Airport Rd. NW Kennesaw, GA 30144 www.fedex.com
	FreightQuote Ian Snitz ian.snitz@freightquote.com 14701 Charlson Road, Eden Prairie, MN 555347-5076 816.949.6376 www.chrobinson.com
	XPO Logistics Kevin Miller 470-218-0276 Kevin.miller004@xpo.com 5 American Ln Greenwich, CT 06831 https://www.xpo.com/

E. Sorting Facilities

Primary and rechargeable batteries collected within Vermont will first travel to one of Call2Recycle's approved sorting partners. The batteries will be weighed, separated by battery chemistry, merged with similar types, and transported to a network of qualified and approved battery processors.

Table 3: Call2Recycle Sorting Facilities

Sorter	Address	Contact
 ALLIANCE FULFILLMENT HUMILITY · INTEGRITY · HUMANITY	1004 Cobb Pkwy North, Suite E Marietta, GA 30062	David Evans PH: 678-613-1201 Email: dave@alliancefulfillment.com Home - (alliancefulfillment.com)
 ALLIANCE FULFILLMENT HUMILITY · INTEGRITY · HUMANITY	1314 US Highway 411 SE Fairmount, GA 30062	David Evans PH: 678-354-9001 Email: dave@alliancefulfillment.com Home - (alliancefulfillment.com)
 ALLIANCE FULFILLMENT HUMILITY · INTEGRITY · HUMANITY	Urbana, OH	David Evans PH: 678-613-1201 Email: dave@alliancefulfillment.com Home - (alliancefulfillment.com)

Sorter	Address	Contact
	7323 International Dr. Bartlesville, OK 74006	Austin Burrus PH: 918-440-4335 Email: aburrus@bluewhalematerials.com Blue Whale Materials
	618 E. Auto Center Drive, Suite 111 Mesa, AZ 85204	Stephanie Dix Ph: 248.446.5626 Email: sdix@cirbasolutions.com www.cirbasolutions.com
	4930 Holtz Dr, Wixom, MI 48393	Stephanie Dix Ph: 248.446.5626 Email: sdix@cirbasolutions.com www.cirbasolutions.com
	8090 Lancaster-Newark Road, Northeast, Baltimore OH	Stephanie Dix Ph: 248.446.5626 Email: sdix@cirbasolutions.com www.cirbasolutions.com
	10 S 48 th Ave Suite 3 Phoenix, AZ 85043	Jesse McCullough PH: Email: jesse@cmr-llc.com https://criticalmaterialsrecycling.com/
	7815 N. Palm Avenue, Suite 140 Fresno, CA 93711	Angie Ransom Ph: 559-974-8586 Email: angie.ransom@eridirect.com ERI - Electronic Recycling & IT Asset Disposition (ITAD) Services (eridirect.com)
	3100 Reeves Road Plainfield, IN 46168	Angie Ransom Ph: 559-974-8586 Email: angie.ransom@eridirect.com ERI - Electronic Recycling & IT Asset Disposition (ITAD) Services (eridirect.com)
	5130 Hovis Rd Suite H Charlotte, NC 28208	Dr. Zheng Li PH: 607-759-5262 Email: zheng.li@li-ind.com https://www.li-ind.com/
	2101 Couch Dr. McKinney, TX 75069	Renee Duncan PH: 972-510-8486 Email: Renee.duncan@wistron.com https://greentech.wistron.com

F. Processing Facilities

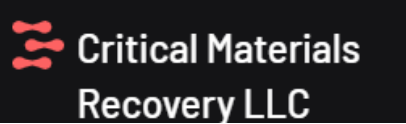
Call2Recycle partners with a network of specialized battery processing facilities to ensure the safe, compliant, and efficient recycling of various battery chemistries. Each facility utilizes industry-approved methods to recover valuable

materials while minimizing environmental impact. The following facilities process lithium-ion, lithium primary, nickel-cadmium (Ni-Cd), nickel-metal hydride (Ni-MH), lead acid, and non-lithium primary batteries using mechanical separation, thermal pre-processing, high-temperature metal recovery (HTMR), and hydrometallurgical techniques. Below is a summary of each facility, the battery chemistries they process, and their recycling methods.

Table 4: Call2Recycle Processors

Processor	Chemistry	Recycling Method/Description
 American Battery Technology Company 2500 Peru Dr Sparks, NV 89437 Americanbatterytechnology.com Austin Ornelas 386-341-5373 aornelas@batterymetals.com	Lithium-Ion	American Battery Technology Company uses an automated deconstruction and hydrometallurgical process to deconstruct battery packs to the subcell components. The resulting materials are then further separated into the following streams for reuse in new products. • Light plastics • Mixed metals • Ferrous metals • Black mass
 Cirba Solutions 4930 Holtz Dr, Wixom, MI 48393 Stephanie Dix Ph: 248.446.5626 Email: sdix@cirbasolutions.com www.cirbasolutions.com	Lithium primary	Cirba Solutions utilizes a multi-step process to safely recycle lithium primary batteries: • Pre-Treatment: Packaging is removed, and batteries are weighed and cooled in liquid nitrogen to minimize reactivity during processing. • Shredding & Emissions Control: Batteries are shredded, with gases and fumes captured through a wet scrubber system and traveling bed filter. Emissions are monitored for compliance. • Material Recovery: ○ Lithium components are dissolved, precipitated, and processed into lithium carbonate. ○ Scrap metal and plastic are separated into metallic and non-metallic fractions for reuse in new materials
 Cirba Solutions 4930 Holtz Dr, Wixom, MI 48393 Stephanie Dix Ph: 248.446.5626 Email: sdix@cirbasolutions.com www.cirbasolutions.com	Non-lithium primary	Cirba Solutions processes non-lithium primary batteries using a room-temperature mechanical separation process, which sorts battery components into three end products: 1. Zinc & Manganese Concentrate – Used as feedstock in manufacturing, including the production of granular fertilizer (Cirba Solutions does not manufacture the final product). 2. Steel – Recovered and sold for reuse in new materials. 3. Paper, Plastic & Brass Fractions – Marketed and sold to manufacturers for recycling into various products.

 Cirba Solutions 265 Quarry Rd SE Lancaster, OH 43130-8271 Stephanie Dix Ph: 248.446.5626 Email: sdix@cirbasolutions.com www.cirbasolutions.com	Ni-Cd	Cirba Solutions processes Ni-Cd batteries using a room-temperature mechanical separation process: • Battery Separation: Cells are removed from plastic casings for further processing. • Cadmium Recovery: Cells undergo a retort process to extract high-purity cadmium, which is sold into the domestic battery supply chain. • Nickel & Steel Recovery: The remaining nickel-rich material is sent to a downstream smelter for recovery and reuse. • Hazardous Waste Disposal: Non-recyclable mixed plastic waste is classified as hazardous waste and disposed of in a hazardous waste landfill in compliance with federal and Ohio state regulations. Cirba Solutions operates as an Ohio state-permitted RCRA Subpart B Treatment, Storage, and Disposal Facility (TSDF) to ensure safe and compliant battery recycling.
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 Critical Materials Recovery, LLC 10 S 48th Ave Phoenix, AZ 85043 Jesse PH: Email: jesse@cmr-llc.com Home Critical Materials R	Non-lithium primary	CMR processes non-lithium primary batteries using a moister process that reduces the battery size and then a screening separation process, which sorts battery components into two end products: 1. Zinc & Manganese Concentrate – Used as feedstock in manufacturing, including the production of granular fertilizer 2. The remaining material is sent to a magnetic separator to recover: 3. Steel – Recovered and sold for reuse in new materials. 4. Brass – Sold for reuse in new materials. A waste stream of leftover non-hazardous material identified as “fluff” is disposed of in a municipal landfill.
 Doe Run Co 18594 State Hwy KK, Boss, MO 65440 Lou Magdits PH : 314-453-7123 Email: lmagdits@doerun.com https://doerun.com/	SSLA	Lead acid batteries are highly recyclable due to their high lead content, which can be reclaimed for new battery production. The recycling process includes: • Battery Breaking & Crushing: Batteries are broken down, separating lead plates, acid, and plastic components. The lead and plastic are further crushed for easier separation. • Material Separation: Crushed materials are submerged in water, allowing lead to sink while plastic and acid are separated for treatment. • Lead Smelting: Recovered lead is melted, refined, and reused in new batteries or other products. • Acid Treatment: Acid is neutralized, treated to remove contaminants, and either discharged safely or reused. • Plastic Recycling: Plastic components are cleaned, shredded, and processed into pellets for new plastic products. • Other Component Recycling: Electrolyte is refined for new batteries, while copper is sold as a commodity to smelters.

 Electronic Recyclers International, Inc. ERI 7815 N. Palm Avenue, Suite 140 Fresno, CA 93711 ERI 3100 Reeves Road Plainfield, IN 46168 Angie Ransom Ph: 559-974-8586 Email: angie.ransom@eridirect.com ERI - Electronic Recycling & IT Asset Disposition (ITAD) Services (eridirect.com)	Alkaline	ERI processes non-lithium primary batteries using a recycling process which breaks the battery down into its raw components. 1. Zinc & Manganese Concentrate – Multiple uses in manufacturing, including the production of granular fertilizer. 2. Steel – Recovered and sold for reuse in new materials. 3. Paper, Plastic & Brass Fractions – Marketed and sold to manufacturers for recycling into various products.
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 Evergreen Battery Recycling, LLC 2250 Larchmont Avenue Warren, OH 44483 John Rankin PH: 440-799-2159 Email: jr@coveir.com https://www.evergreenbatteryrecycling.com/	NI-MH	EBR processes Ni-MH batteries using a room-temperature mechanical separation process: • Shredding & Size Reduction: Batteries are shredded to break down components for further processing. • Nickel & Steel Recovery: The shredded material is sent to a downstream smelter for nickel and steel recovery. • Non-Hazardous Waste Disposal: Non-recyclable mixed plastic waste is verified as non-hazardous through Toxic Characteristic Leaching Procedure (TCLP) analysis and is disposed of in a local non-hazardous landfill in compliance with federal and Ohio state regulations.
 Evergreen Battery Recycling, LLC 2250 Larchmont Avenue Warren, OH 44483 John Rankin PH: 440-799-2159 Email: jr@coveir.com https://www.evergreenbatteryrecycling.com/	Ni-Cd	EBR processes Ni-Cd batteries using a room-temperature mechanical separation process: • Battery Separation: Cells are removed from plastic casings for further processing. • Cadmium Recovery: Cells undergo a retort process to extract high-purity cadmium, which is sold into the domestic battery supply chain. • Nickel & Steel Recovery: The remaining nickel-rich material is sent to a downstream smelter for recovery. • Non-Hazardous Waste Disposal: Non-recyclable mixed plastic waste is verified as non-hazardous and cannot be used as feedstock for new materials. It is disposed of in a local non-hazardous landfill in compliance with federal and Ohio state regulations.

 GerdaU Longsteel North America Ameristeel 384 Old Grassdale Rd NE Cartersville, GA 30121 John Miller PH: 470-514-7150 Email: john.miller@gerdau.com https://www2.gerdau.com/	Alkaline	GerdaU uses a co-processing route where battery materials serve as both feedstock and additive in steel production. - Alkaline batteries are directly introduced into molten steel during steelmaking. - Steel casing, carbon (from the anode), and manganese (from the cathode) are absorbed into the molten steel as alloying elements. - Zinc vaporizes (fumes off) due to its lower boiling point and is captured separately (typically via off-gas treatment or baghouse filters). - Plastics and paper (labels, separators) combust during the high-temperature process and are lost as thermal destruction. - A small internal metal pin (typically steel or nickel-plated steel) also enters the molten alloy.
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 Gopher Resources 685 Yankee Doodle Road Eagan, MN 55121 Roberto Oller PH: 813.786.9007 Email: roberto.oller@GopherResource.com https://www.gopherresource.com/	SSLA	Lead acid batteries are highly recyclable due to their high lead content, which is reclaimed for use in new battery production. The recycling process includes: Battery Breaking & Crushing: Batteries are broken down manually or mechanically, with plastic casings removed and components separated. Lead plates and plastic separators are crushed into smaller particles for easier processing. Material Separation: The crushed materials are submerged in water, allowing lead to sink while plastic and acid are separated for further treatment. Lead Smelting: Recovered lead is melted and refined to remove impurities, then reused in battery production or other industries. Acid Treatment: Separated acid is neutralized and treated to remove contaminants before being discharged or reused in wastewater treatment. Plastic Recycling: Plastic separators and casings are washed, shredded, and melted into pellets, which are primarily sold back to the battery manufacturing industry and other lead-based industries (e.g., ammunition manufacturing). Other Component Recovery: - Electrolyte is used in the crushed battery feed desulfurization process or in wastewater treatment to adjust pH levels. - Copper and non-lead metals are recovered within the final lead product, while unrecoverable amounts are disposed of as furnace slag in a landfill, pending TCLP results for hazardous or non-hazardous classification. - A small amount of non-recyclable plastic is sent to smelting furnaces, where residual lead is recovered.
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 Interco 10 Fox Industrial Dr. Madison, IL 62060 Kevin Gaus PH: 618.798.9500 Email: keving@intercotradingco.com https://intercotradingco.com/	Lithium ion	Interco processes lithium-ion batteries using a room-temperature mechanical separation process, which sorts battery components into four end products: 1. Separator Plastic – Recovered for recycling. 2. Aluminum & Copper – Extracted from cathode and anode foil for reuse. 3. Black Mass – Contains nickel, cobalt, manganese, lithium, and graphite and is sent for further refinement. 4. Steel – Recovered and sent for recycling. All separated materials are forwarded to downstream processors for further refinement and reuse, ensuring efficient material recovery and sustainability.
 Interco 10 Fox Industrial Dr. Madison, IL 62060 Kevin Gaus PH: 618.798.9500 Email: keving@intercotradingco.com https://intercotradingco.com/	NI-MH	Interco processes Ni-MH batteries using a room-temperature mechanical separation process, which includes: • Shredding & Size Reduction: Batteries are shredded to break down components for further processing. • Nickel & Steel Recovery: The shredded material is sent to a downstream smelter for nickel and steel recovery. • Material Reuse: Recovered metals are used as feedstock for new materials.
 Li-Cycle Li-Cycle 1669 Lake Avenue, Building 350 Eastman Business Park Rochester, NY 14615 Austin Ornelas PH: 386.341.5373 Email: austin.ornelas@li-cycle.com https://li-cycle.com/	Lithium ion	Li-Cycle processes lithium-ion batteries using a room-temperature mechanical separation process, which sorts battery components into four key end products: 1. Separator Plastic – Recovered for recycling. 2. Aluminum & Copper – Extracted from cathode and anode foil for reuse. 3. Black Mass – Contains nickel, cobalt, manganese, lithium, and graphite, sent for further refinement. 4. Steel – Recovered and recycled. All separated materials are sent to downstream processors for further refinement and reuse, ensuring efficient material recovery and sustainability.
 RECYCLING COORDINATORS Recycling Coordinators, Inc. (RCI) 600 E. Exchange St. Akron, OH 44306 Teague Ostrander PH: 330.434.4500 Email: teague.ostrander@rci-int.com https://www.recyclingcoordinators.com/	Lithium ion	RCI processes lithium-ion batteries using a room-temperature mechanical separation process, sorting battery components into three key end products: 1. Black Mass – Contains nickel, cobalt, manganese, lithium, and graphite, used for further material recovery. 2. Steel – Recovered and recycled. 3. Mixed Aluminum, Copper, and Plastics – Separated and repurposed as feedstock for new materials. All recovered materials are utilized in manufacturing, ensuring efficient recycling and resource sustainability.
 RECYCLING COORDINATORS Recycling Coordinators, Inc. (RCI) 600 E. Exchange St. Akron, OH 44306	NI-MH	RCI processes Ni-MH batteries using a room-temperature mechanical separation process, which includes: • Shredding & Size Reduction: Batteries are shredded to break down components for further processing. • Nickel & Steel Recovery: Shredded material is sent to a downstream smelter for nickel and steel recovery. • Non-Recyclable Waste: A non-hazardous mixed plastic

Teague Ostrander PH: 330.434.4500 Email: teague.ostrander@rci-int.com https://www.recyclingcoordinators.com/		waste stream is generated and disposed of accordingly. All recoverable materials are sent to downstream processors for further refinement, ensuring efficient resource recovery and minimal environmental impact.
REDWOOD MATERIALS Redwood Materials 2401 Conestoga Drive Carson City, NV 89706 Graham Stevens PH: 619.708.8133 Email: gstevens@redwoodmaterials.com https://www.redwoodmaterials.com/	Lithium primary	Redwood Materials processes lithium primary batteries using a multi-step energy-neutral process, distinct from high-temperature smelting. • Thermal Pre-Processing: Batteries are discharged in an oxygen-starved environment, allowing for electrolyte capture without high-temperature smelting. • Shredding & Material Separation: ○ Steel casings are mechanically separated. ○ Remaining materials, including lithium, zinc, and manganese, are prepared for further refinement. • Hydrometallurgical Processing: Redwood is actively developing processes for metal separation and recovery through hydrometallurgy.

REDWOOD MATERIALS Redwood Materials 2401 Conestoga Drive Carson City, NV 89706 Graham Stevens PH: 619.708.8133 Email: gstevens@redwoodmaterials.com https://www.redwoodmaterials.com/	Lithium ion	Redwood Materials processes lithium-ion batteries using a multi-step, energy-neutral process distinct from high-temperature smelting. • Thermal Pre-Processing: Batteries are discharged in an oxygen-starved environment, allowing for electrolyte capture without high-temperature smelting. • Shredding & Material Separation: ○ Batteries are size reduced via shredding. ○ Shredded material undergoes mechanical separation, producing four key end products: 1. Separator Plastic – Recovered for recycling. 2. Aluminum & Copper – Extracted from cathode and anode foil for reuse. 3. Black Mass – Contains nickel, cobalt, manganese, lithium, and graphite, sent for further refinement. 4. Steel – Recovered and recycled. All separated materials are sent to downstream processors for further refinement and reuse, ensuring efficient material recovery and sustainability.
REDWOOD MATERIALS Redwood Materials 2401 Conestoga Drive Carson City, NV 89706 Graham Stevens PH: 619.708.8133 Email: gstevens@redwoodmaterials.com https://www.redwoodmaterials.com/	NI-MH	Redwood Materials processes Ni-MH batteries using a multi-step, energy-neutral process, distinct from high-temperature smelting. • Thermal Pre-Processing: Batteries are discharged in an oxygen-starved environment, allowing for electrolyte capture without high-temperature smelting. • Shredding & Material Reduction: Discharged batteries are size reduced via shredding for further processing. • Nickel & Steel Recovery: Shredded material is sent to a downstream smelter for nickel and steel recovery. • Future Developments: Redwood Materials is actively developing hydrometallurgical metal separation capabilities to enhance material recovery.

VIII. SAFETY TRAINING

A. Citations

(10) Safety training. A battery stewardship plan shall describe how it shall provide safety training for collection locations, including handling damaged and defective lithium batteries and lithium-ion batteries with over 300-watt hours.

B. Safety and Compliance

The safety of consumers, collection sites, transporters, sorters, and processors, remains a top priority for Call2Recycle.

Call2Recycle works closely with federal, state, and municipal environmental protection agencies and the US Department of Transportation (USDOT) Pipeline and Hazardous Materials Safety Administration (PHMSA) to ensure the safe collection, transportation, and recycling of both rechargeable and primary batteries collected by the program.

Call2Recycle's program is designed to capture information and documentation necessary to track and report on all shipments from program participants to sorting/processing facilities, as well as shipments moving from sorting/consolidating facilities to processing facilities. The organization monitors each step of the shipment process from the point of origin to delivery at the final processors. Tracking covers the lifecycle of a collected battery, from capturing bills of lading shipping documents to certificates of consumption, which is the organization's verification of the final destruction of materials collected by the program.

C. Training

Educating and training collection sites on safe and compliant handling and shipping of primary and rechargeable batteries begins when new sites are enrolled. Prior to Call2Recycle providing collection kits, all new sites are required to complete an online safety training course successfully. Examples of the training module can be found in Appendix G. Once completed, the site is activated, and Call2Recycle will then ship the site kits so they can start collecting primary and rechargeable batteries. After the first year of participation, the sites undergo annual training to continue in the program. Furthermore, depending on the volumes and types of batteries, some sites require additional training for medium format, damaged or defective batteries and specialized training for the use of OneDrum.

Call2Recycle's safety training addresses practices for the safe handling, storing, and shipping of all consumer battery types. However, due to its higher susceptibility to thermal runaway and stringent transportation requirements, Call2Recycle does focus heavily on lithium batteries.

Call2Recycle offers safety resources on its Vermont-specific webpage, www.call2recycle.org/vermont. Resources include battery recycling awareness posters, bulk shipping safety guidelines, terminal protection guidelines, and answers to frequently asked questions. Examples can be found in Appendix E.

IX. EDUCATION & OUTREACH

A. Citations

(7) Education and outreach. A battery stewardship plan shall include an education and outreach program. The education and outreach program may include mass media advertising in radio or television broadcasts or newspaper publications of

general circulation in the State, retail displays, articles in trade and other journals and publications, social media and internet sites, and other public educational efforts. The education and outreach program shall describe the outreach procedures that will be used to provide notice of the program to businesses, municipalities, certified solid waste management facilities, retailers, wholesalers, and haulers. At a minimum, the education and outreach program shall notify the public of the following:

(A) That there is a free collection program for all batteries; and

(B) The location of collection points and how to access the collection program.



B. Education & Outreach Methods

Call2Recycle has decades of experience in launching consumer-focused battery recycling campaigns, gaining valuable insights into effective outreach strategies. Through collaboration with collection networks, local stakeholders, and Vermont residents, Call2Recycle will implement a multi-channel approach designed to increase awareness, encourage participation, and improve battery recycling rates. This strategy includes:

- **Online Drop-Off Locator** – User-friendly tool to help consumers easily find nearby collection sites.
- **Educational Collateral** – Posters, rack cards, fact sheets, and in-store displays.
- **Social & Digital Media** – A mix of paid and organic campaigns via social media, including videos, email marketing, and newsletter content.
- **Sponsorships & Partnerships** – Engagement with retailers, trade associations, local governments, and environmental organizations to expand outreach.
- **Traditional Media** – Print, online, radio, and TV campaigns.
- **Earned Media** – Articles, interviews, and press coverage.
- **Community Events & Site Visits** – Participation in conferences, sustainability fairs, and on-site engagement opportunities.

C. Message Pillars

Call2Recycle's Education and Outreach Plan is structured around three interconnected and foundational objectives to expand the program's reach in Vermont:

1. **Reinforce Battery Recycling Awareness**
 - Ensure consumers understand that battery recycling is accessible and free.
 - Educate on how and where to recycle batteries.
2. **Reinforce Battery Recycling Safety**
 - Share safety tips to prevent battery fires at home and collection sites.
 - Train partners and staff on emergency procedures related to battery incidents.
3. **Bolster Battery Collections**
 - Expand and enhance collection site accessibility and convenience.
 - Support retailers and collection partners with the best practices for safe handling and storage.
4. **Inspire Vermonters to Recycle Batteries**
 - Highlight the local environmental benefits of battery recycling.
 - Convert "wishful recyclers" into active participants through targeted messaging.

D. Target Audiences

To maximize awareness and participation, Call2Recycle will tailor its messaging and outreach strategies to the following key audiences:

- **Households:** Emphasize convenience and accessibility, highlighting nearby drop-off locations and the ease of recycling.
- **Businesses & Institutions:** Encourage participation among multi-tenant buildings, schools, hospitals, and contractors, providing guidance on bulk collection and safe handling.
- **Trade Groups & OEMs:** Engage industry associations, retailers, and equipment manufacturers to promote best practices and program participation.
- **Retailers:** Support retailers in becoming collection sites, ensuring proper training on safe battery handling and storage.
- **HHW Programs & Solid Waste Facilities:** Integrate battery recycling into existing waste management services, improving collection infrastructure.
- **Community-Based Outreach Programs:** Launch school and community recycling challenges to educate and incentivize responsible battery disposal.
- **Rural Outreach:** Develop targeted strategies to reach underserved and remote areas, ensuring equitable access to collection sites and recycling information.

Key Messaging Themes:

- Promote free, convenient recycling options.
- Educate on safety measures and proper disposal.
- Encourage businesses and retailers to serve as collection sites.
- Offer multilingual resources to improve accessibility.

E. Website and Locator

The Call2Recycle website serves as a centralized hub for program details, collection site locations, and educational resources. Features include:

- **User-friendly drop-off locator:** Search by zip code or city to find nearby collection sites.
- **Battery type guide:** Helps users identify accepted products, like primary, rechargeable and/or 300+ watt hours.
- **Targeted resources** – Custom materials for retailers, manufacturers, and waste facilities.



Call2Recycle regularly updates its national database of collection sites to ensure accurate and current information.

F. Hotline

Call2Recycle operates a weekday hotline to assist the public with finding the nearest collection site and to answer questions about the program. The hotline staff speak English and can access live language interpretation in Spanish and other languages when requested.

G. Continuous Improvement

Since 2015, Call2Recycle has conducted third-party consumer surveys in regulated jurisdictions to assess:

- **Awareness:** % of residents who know batteries can be recycled.
- **Participation:** % of residents who recycled batteries in the past 12 months.
- **Demographics & Behavior** – Who is recycling, where they recycle, and their motivations.

Annual IPSOS surveys will continue to measure the effectiveness of outreach efforts, allowing for data-driven adjustments.

X. COLLECTION RATE PERFORMANCE GOALS

A. Citations

(9) *Performance goal; collection rate. A battery stewardship plan shall include a collection rate performance goal for the primary batteries and rechargeable batteries subject to the plan. The collection rate includes the estimated total weight of primary batteries and rechargeable batteries that will be sold or offered for sale in the State by the producer or the producers participating in the stewardship plan.*

The plan defines “Collection rate” as a percentage by weight that each producer or battery stewardship organization collects by an established date. The collection rate shall be calculated by dividing the total weight of the batteries that are collected during a calendar year by the average annual weight of batteries that were estimated to have been sold in the State by participating producers during the previous three calendar years. Estimates of batteries sold in the State may be based on a reasonable pro rata calculation based on national sales.

B. Collection Rates

1. Collection Rate Goal:

Call2Recycle proposes a collection rate of 38% for the 2026 calendar year, which equates to 234,484 pounds of batteries that will be collected. This projection is based on a detailed analysis of collection performance, steward-reported sales data, and assumptions informed by program modifications implemented during the 2021–2024 period. Notably, the 2026 target reflects planned expansion of medium format (≥300 watt-hours) battery collection infrastructure and updated public messaging to clarify the inclusion of this category in the Vermont stewardship program. By comparison, a total of 229,459 pounds of batteries were collected in Vermont during the full 2024 calendar year.

For years 2027-2030 (as shown in the Table 5 below), a 3% year-over-year growth in batteries reported was added along with a 5% year-over-year increase in battery collections to reveal an overall increase of the collection rate over 5 years.

Table 5: 2026-2030 Covered Battery Collection Rate

Year	Pounds Sold	Pounds Collected	Collection Rate
2026	617,063	234,484	38%
2027	635,575	246,208	38.74%
2028	654,643	258,519	39.49%
2029	674,282	271,445	40.26%
2030	694,510	285,017	41.04%

2. Producer Estimates:

Vermont is the first jurisdiction in North America to require the collection of medium format batteries under a battery stewardship law. As such, there is no prior collection or sales data for this battery category available

from other jurisdictions or earlier program years. Consequently, baseline estimates for this category are derived from Call2Recycle’s internal data sources and informed assumptions based on voluntary program participation. To estimate the average annual weight of portable rechargeable batteries offered for sale in Vermont, Call2Recycle utilized national steward-reported sales data for the years 2021 through 2024. Embedded batteries contained in covered electronic equipment were excluded from this dataset. To approximate Vermont-specific figures, a proportional reduction factor of 0.02% was applied, corresponding to Vermont’s share of the national population. It is important to note that this estimate includes only data reported by stewards actively participating in Call2Recycle’s program during that period; it does not reflect nationwide battery sales or account for stewards that may join the program in 2025 and beyond due to new or pending legislation.

For primary batteries, historical steward-reported data from 2021–2024, shown in Table 6 was used, including data specific to Vermont and supplemented by data from the District of Columbia (in which primary batteries embedded in devices are included in sales reporting). As with rechargeable batteries, this estimate is limited to stewards enrolled in Call2Recycle’s program during the relevant time frame.

Table 6: 2021-2024 Primary Battery Collection Rate

Year	Total Weight of Covered Batteries in Market*	Total Weight of Primary Batteries Collected	Collection Rate Achieved
2024	540,740	154,596	29%
2023	529,995	117,501	22%
2022	517,232	149,884	29%
2021	586,482	148,340	25%

*Based on reporting by producers participating in the Call2Recycle program

3. Collection Estimates:

In addition, Call2Recycle analyzed three years of collection and sales data from its voluntary e-bike battery program and reviewed the first three quarters of data from the voluntary High Energy Battery Program, which focuses on outdoor power equipment batteries. These data sets were used to support assumptions related to the emerging medium format battery sector.

All data and calculations used in the development of the proposed 2026 collection rate reflect the most accurate and representative information available to Call2Recycle at the time of submission, based solely on participating stewards and program-reported activity.

To support continuous and meaningful progress toward increasing the performance goal of the collection rate, Call2Recycle has developed an outreach and education plan in Section IX.

XI. ANNUAL REPORT AND PLAN AUDIT

A. Citations

§ 7585. ANNUAL REPORT; PLAN AUDIT

- (2) *Annual report. Annually, a producer or a battery stewardship organization shall submit a report to the Secretary that contains the following:*

- (a) *the weight of covered batteries collected by chemistry by the producer or the battery stewardship organization in the prior calendar year*
 - (b) *the percentage of covered batteries collected in the prior calendar year that are from producers who are not participating in any approved stewardship plan, based on periodic sorting of batteries by the reporting producer;*
 - (c) *the collection rate achieved in the prior calendar year under the battery stewardship plan, including a report of the estimate total sales data by weight for batteries sold in the State for the previous three calendar years;*
 - (d) *the locations for all collection points set up by the battery stewardship plan and contact information for each location;*
 - (e) *examples and description of educational materials used to increase collection;*
 - (f) *the manner in which the collected covered batteries were managed*
 - (g) *any material change to the battery stewardship plan approved by the Secretary pursuant to section 7586 of this title; and*
 - (h) *the cost of implementation of the battery stewardship plan, including the costs of collection, recycling, education, and outreach.*
- (3) *Plan audit. After five years of implementation of an approved battery stewardship plan, a covered battery producer or battery stewardship organization shall hire an independent third party to conduct a one-time audit of the battery stewardship plan and plan operation. The auditor shall examine the effectiveness of the covered battery stewardship plan in collecting and recycling batteries. The independent auditor shall examine the cost- effectiveness of the plan and compare it to that of collection plans or programs for covered batteries in other jurisdictions. The independent auditor shall submit the results of the audit to the Secretary as part of the annual report required under subsection (a) of this section.*

B. Annual Report

As historically done, beginning on March 1, 2027, and annually thereafter, Call2Recycle will provide an annual report to the Secretary of the Agency of Natural Resources, which will also be posted with previous years. The report will include, but not be limited to, the following:

- The total weight (in pounds) of primary, rechargeable, damaged or defective and medium format batteries collected in Vermont by Call2Recycle.
- An estimate of the total weight of primary and rechargeable batteries (in pounds) sold into the state by producers working with Call2Recycle.
- The percentage of primary and rechargeable batteries collected in the prior calendar year that are from producers who are not participating in Call2Recycle's approved stewardship plan. This will be based on periodic sorting and auditing of batteries by Call2Recycle.
- The collection rate achieved in the prior calendar year under the battery stewardship plan, including a report of the estimated total sales data by weight for batteries sold in the State for the previous three calendar years.
- The location and contact information for all collection sites.
- Examples and description of educational materials used to increase collection.
- A description of how the recovered batteries were managed.
- Any material changes to the battery stewardship plan approved by the Secretary pursuant to section 7586 of this title.
- The cost of implementation of the battery stewardship plan, including costs of collection, recycling, education and outreach.

C. Plan Audit

In 2031, an independent third party will conduct the one-time program assessment of the battery stewardship program, as required by Legislation. In addition to providing the assessment to the state, the results and insights gleaned from the initial plan audit will be used to enhance the program, as appropriate. The scope of the assessment will be based upon VT ANR-DEC and Call2Recycle's coordinated criteria to meet the legislative requirements and generate valuable program insights.

APPENDIX A - PRODUCERS IN CALL2RECYCLE PROGRAM

	Steward Name	Contact Name	Phone Number	Rechargeable	Primary
1	3M Company			✓	✓
2	ACCO Brands - Derwent			✓	✓
3	ACCO Brands - Kensington			✓	✓
4	ACCO Brands - Lucid Sound			✓	✓
5	ACCO Brands - PowerA			✓	✓
6	ACCO Brands - TruSens			✓	✓
7	Ace Hardware Corporation				✓
8	Acer America Corporation			✓	
9	ADI Division of Resideo			✓	
10	Aero Design, Inc			✓	
11	Albertsons Companies, Inc.				✓
12	Amazon.com, Inc.			✓	✓
13	American Honda Motor Co, Inc.			✓	
14	American Lawn Mower Company			✓	
15	American Longray LLC			✓	
16	American Toppower			✓	
17	AOB Products Company			✓	
18	APC America Inc. Schneider Electric			✓	
19	Apple Inc			✓	
20	Arlo Technologies, Inc.			✓	
21	Arris Solutions, Inc			✓	
22	Asus Computer International, Inc.			✓	
23	Away			✓	
24	Baccus Global LLC			✓	
25	Balmuda Inc.			✓	
26	barnesandnoble.com, LLC			✓	
27	Bayco Products, Inc.			✓	
28	Belkin International, Inc.			✓	
29	Best Buy Co., Inc.			✓	✓
30	Bissell Homecare, Inc			✓	
31	BK Technologies			✓	
32	Bosch eBike Systems			✓	✓
33	Bose Corporation			✓	
34	Bren-Tronics, Inc.			✓	
35	Brother International Corporation			✓	
36	Canon U.S.A., Inc.			✓	
37	Car Mate USA Inc.			✓	
38	Chervon HK Limited			✓	
39	Chervon HK Limited/ACE			✓	
40	Chervon HK Limited/Amazon			✓	
41	Chervon HK Limited/Lowe's Rona			✓	
42	Chervon HK Limited/Menards			✓	
43	Cisco Systems Canada Co.			✓	

	Steward Name	Contact Name	Phone Number	Rechargeable	Primary
44	Clarios, LLC.			✓	
45	Cleva North America, Inc.			✓	
46	Colgate-Palmolive Company			✓	✓
47	Computer Technology Link Corp (DBA CTL)			✓	
48	Conair LLC			✓	
49	Current Lighting HoldCo., Inc.			✓	✓
50	Custom Accessories, Inc.			✓	✓
51	CVS Pharmacy, Inc.			✓	✓
52	DANTONA INDUSTRIES, INC.			✓	✓
53	Daye North America			✓	
54	Deere & Company (John Deere)			✓	✓
55	Dell Inc			✓	
56	Delta Faucet Company			✓	✓
57	Deltran USA LLC			✓	
58	Dollar General Corporation				✓
59	Dollar Tree Stores, Inc.				✓
60	Dongguan Veken Battery Co., Ltd.			✓	
61	Doosan Bobcat North America, Inc.			✓	
62	Dorcy International			✓	✓
63	Dorel Juvenile Group				✓
64	Duracell US Operations			✓	✓
65	Dynabook Americas, Inc			✓	
66	Dyson			✓	
67	Eaton Corporation			✓	
68	Eiko Global LLC			✓	
69	Electrolux Home Products, Inc.			✓	
70	Eli Lilly and Company				✓
71	Emerson Professional Tools Company (RIDGID)			✓	✓
72	Emerson Tool Co. (Proteam)			✓	
73	Empower Brands, LLC.			✓	✓
74	Energizer Holdings, Inc.			✓	✓
75	EnerSys Delaware Inc.			✓	
76	Epson America, Inc.			✓	
77	EVE Energy Co., Ltd.			✓	
78	EVOLUTION POWER TOOLS, LLC			✓	
79	Family Dollar LLC				✓
80	Fdk America, Inc.			✓	✓
81	FEIN POWER TOOLS INC			✓	
82	Finish Thompson, Inc.			✓	
83	Foto Electric Supply Co. Inc.			✓	
84	Fourstar Group USA, Inc.				✓
85	FujiFilm Holdings America Corp			✓	
86	Garmin International, Inc			✓	✓

	Steward Name	Contact Name	Phone Number	Rechargeable	Primary
87	Getac Inc.			✓	
88	Global Technology Systems, Inc			✓	
89	Google LLC			✓	✓
90	GoPro, Inc.			✓	
91	GP Batteries International Ltd.			✓	✓
92	Greenworks (Jiangsu) Co., Ltd			✓	
93	GS Yuasa Energy Solutions, Inc.			✓	
94	Guangdong Fenghua New Energy Co., Ltd. Shenzhen Branch			✓	
95	Guangdong Greenway Technology Co., Ltd			✓	
96	HAMILTON BEACH BRANDS, INC.			✓	
97	Hannaford Supermarket				✓
98	Hansgrohe, Inc.				✓
99	Harman International Industries, Incorporated			✓	
100	HD Supply Holdings, Inc.				✓
101	Hewlett Packard Inc			✓	
102	Hilti, Inc.			✓	
103	HMD America, Inc.			✓	
104	Honeywell Business Automation (BA)			✓	✓
105	Honeywell International Inc.			✓	✓
106	Honeywell Process Management & Control (PMC)			✓	
107	Honeywell Productivity Solutions (PSS)			✓	
108	Honeywell Safety Products USA, Inc.			✓	✓
109	Honeywell Sensing Solutions (HSS)			✓	
110	HP Inc.			✓	
111	HTC Corporation			✓	
112	Huizhou Highpower Technology Co., Ltd.			✓	
113	Husqvarna AB			✓	
114	Hypertechnologie Ciara Inc. dba Hypertec HTS			✓	
115	HYTORC Division UNEX Corporation			✓	
116	IDX System Technology Inc			✓	
117	IKEA North America Services, Inc.			✓	✓
118	Inspired Energy, LLC			✓	
119	Intermetro Industries Corp			✓	
120	International Business Machines Corporation (IBM)			✓	

	Steward Name	Contact Name	Phone Number	Rechargeable	Primary
121	Interstate All Battery Center of Rutland				✓
122	Intex Recreation Corp.			✓	
123	Invacare Corporation			✓	
124	i-PRO Americas Inc.			✓	
125	iRobot Corporation			✓	
126	ITW Construction Products			✓	
127	Jasco Products Company			✓	
128	JC Technology Inc dba Ace Computers			✓	
129	Jiangmen TWD Technology Co, LTD			✓	
130	Jiangsu DongCheng M&E Tools Co.,Ltd			✓	
131	JLG Industries Inc			✓	
132	JVCKENWOOD USA Corp			✓	
133	Keyence Corporation of America			✓	
134	Koki Holdings America Ltd			✓	
135	Kraus USA Plumbing LLC				✓
136	Kyocera Precision Tools			✓	
137	Kyocera Senco Products, Inc.			✓	
138	L3Harris Technologies Inc			✓	
139	Ledvance, LLC.			✓	
140	LEGO Brand Retail, Inc.			✓	
141	Lenovo (United States) Inc.			✓	
142	LG Electronics USA, Inc.			✓	
143	L'Image Home Products Inc.			✓	
144	Logic Technology Development			✓	
145	Logitech Inc.			✓	✓
146	Lutron Electronics Co., Inc.			✓	✓
147	Luxottica of America			✓	
148	Mag Instrument, Inc			✓	
149	Maha Energy			✓	
150	Makita U.S.A. Inc.			✓	
151	Masco Canada Limited				✓
152	Mattel, Inc.			✓	
153	MAX Co., Ltd			✓	
154	Meta Platforms Technologies, LLC			✓	
155	Microsoft Corporation			✓	
156	Midland Radio Corporation			✓	
157	Miller Manufacturing Company			✓	
158	MillerKnoll, Inc.			✓	
159	Motorola Mobility, LLC			✓	
160	Motorola Solutions, Inc.			✓	
161	myCharge			✓	
162	Neptune Technology Group Inc.			✓	

	Steward Name	Contact Name	Phone Number	Rechargeable	Primary
163	Netgear, Inc.			✓	
164	Newleader Battery LTD.				✓
165	Nikkiso Medical America, Inc			✓	
166	Nikon Inc. EL3R			✓	
167	Nintendo of America, Inc.			✓	
168	Nomo International, Inc.				✓
169	Normark Innovations Inc.			✓	
170	Nuna Baby Essentials, Inc.			✓	
171	NVIDIA Corportion				✓
172	Ocoopa			✓	
173	OM-Digital Solutions Americas, Inc.			✓	
174	Oracle America, Inc.			✓	✓
175	Otter Products LLC			✓	
176	Pale Blue Earth			✓	
177	Panasonic Corporation			✓	✓
178	Pelican Products, Inc.			✓	
179	Pellenc America Inc.			✓	
180	Philips			✓	✓
181	Pitney Bowes, Inc.			✓	
182	Polaris, Inc.			✓	✓
183	Police Security Flashlights			✓	
184	Positec Tool Corporation			✓	
185	Powermax Battery USA, Inc.				✓
186	Poynt, LLC			✓	
187	QD Laser America, Inc.			✓	
188	Razor USA LLC			✓	
189	Ricoh Imaging Americas Corporation			✓	
190	RJ Reynolds Vapor Company			✓	
191	Robert Bosch LLC			✓	
192	Robert Bosch Tool Corporation			✓	
193	RRC POWER SOLUTIONS			✓	
194	Rubies II, LLC				✓
195	Saicome Industries Limited			✓	
196	Samsung Electronics America Inc.			✓	
197	Sato America Inc			✓	
198	Savant Technologies LLC				✓
199	Scosche Industries, Inc.			✓	
200	SDI Technologies Inc			✓	
201	Shanghai PYTES Energy Co., LTD			✓	
202	SharkNinja Operating LLC			✓	
203	Sharp Electronics Corporation			✓	
204	Sharp Group Development Limited			✓	
205	Shenzhen FBtech Co., Ltd.			✓	

	Steward Name	Contact Name	Phone Number	Rechargeable	Primary
206	Shenzhen Highpower Technology			✓	
207	Sigma Corporation			✓	
208	Signature Brands, LLC				✓
209	SIRIUS XM RADIO LLC				✓
210	Snap-on Incorporated			✓	
211	Solventum US LLC			✓	
212	SONOS, INC.			✓	
213	Sony Electronics Inc.			✓	
214	Southwick Technologies, LLC			✓	
215	Southwire Company, LLC			✓	
216	Springpower Technology (Shenzhen) Co., Ltd.			✓	
217	SRAM, LLC			✓	
218	Stanley Black & Decker, Inc.			✓	✓
219	Stihl Incorporated			✓	✓
220	StorTronics			✓	
221	Streamlight, Inc.			✓	
222	Surefire, LLC			✓	✓
223	Target Corporation				✓
224	TCT MOBILE INC-ALCATEL BlackBerry			✓	
225	Techtronic Cordless GP			✓	
226	Tenergy Corp			✓	
227	Tennant Company			✓	
228	Test Rite Products Corp			✓	
229	Texas Instruments Inc			✓	
230	The Coleman Company			✓	
231	The Gillette Co/Braun Div			✓	✓
232	The Gillette Co/Oral-B Div			✓	✓
233	The Home Depot USA Inc.				✓
234	The NOCO Company			✓	
235	The Toro Company			✓	
236	Tomy International, Inc.			✓	
237	Tonies US, Inc.			✓	
238	Toyota Motor North America				✓
239	Tractor Supply Company				✓
240	Transcosmos America Inc.			✓	
241	Transource Services Corp			✓	
242	Traxxas L.P.			✓	✓
243	Trek Bicycle Corporation (Trek, Electra)			✓	
244	TruRide Tech, LLC			✓	

	Steward Name	Contact Name	Phone Number	Rechargeable	Primary
245	TTE Technology D/B/A TCL North America				✓
246	TTEK Assemblies Inc.			✓	
247	TV Hardware Distribution LLC				✓
248	Ultralife Corporation			✓	
249	Uniden America Corporation			✓	
250	Valve Corporation			✓	
251	VARTA Microbattery Inc.			✓	
252	Veritas Technologies LLC			✓	
253	Verkada, Inc.			✓	
254	Vernier Software & Technology LLC			✓	
255	Vibratex, Inc.			✓	
256	ViewSonic Corporation			✓	
257	Vornado Air, LLC			✓	
258	VTech Telecommunications Ltd			✓	
259	Wahl Clipper Corporation			✓	✓
260	Wellness Marketing DBA Endless Pools			✓	
261	Whill, Inc			✓	
262	Zebra Technologies Corporation			✓	
263	Zhejiang KAN Battery Co., Ltd			✓	
264	Zippo Manufacturing Company			✓	

APPENDIX B – BRANDS IN CALL2RECYCLE PROGRAM

BRANDS IN PROGRAM		BRANDS IN PROGRAM		BRANDS IN PROGRAM	
1	3M	2	3M HEALTHCARE	3	100% PEAK POWER
4	A&I / CabCAM	5	ACE	6	ACER
7	ADFLO	8	ADI	9	ALBEO
10	ALBER E-FIX	11	ALBER E-FIX ECO	12	ALBER E-MOTION
13	ALBER SCALAMOBIL	14	ALBER SMOOV	15	ALBER TWION
16	ALBION	17	ALFA	18	ALIENWARE
19	ALL-CLAD	20	ALTA	21	ALTICE
22	AMAZON BASICS	23	AMERICAN TOPPOWER	24	AMPED OUTDOORS
25	APC	26	APPLE	27	AQUATEC BATH LIFTS
28	ARLO	29	ARMOR ALL	30	ARRIS
31	ARTS ENERGY	32	ASTON	33	ASTRO
34	AT&T	35	ATHENA	36	ATOM
37	AWAY	38	AXOR	39	BABYLISS
40	BABY SHARK	41	BALMUDA	42	BASICS
43	BATCH	44	BATMAN	45	BATTERIES PLUS
46	BATTERY TENDER	47	BAYCO	48	BCYCLE
49	BEATSYNC	50	BELKIN	51	BENNO BIKES
52	BEST BUY ESSENTIALS	53	BIANCHI	54	BIZTALK
55	BKR RADIO LINE	56	BLACK & DECKER	57	BLUE
58	BLUE RIDGE	59	BOON	60	BOOST
61	BOSCH	62	BOSE	63	BOSTITCH
64	BRAAVA	65	BRAND CASTLE	66	BRAUN
67	BREATHE EASY	68	BREEZER	69	BREN-TRONICS INC
70	BRIGHT HOUSE NETWORKS	71	BRIZO	72	BROMPTON
73	BROTHER	74	BUBBA	75	BULLS
76	BUNCH	77	CABLEVISION	78	CANNONDALE
79	CANON	80	CANYON	81	CAT
82	CATEPILLAR	83	CATRIKE	84	CEL
85	CERVELO	86	CHARGEWORK	87	CHARTER
88	CIARA	89	CISCO	90	Co-Op
91	COGECO	92	COLEMAN	93	COLGATE
94	COLUMBIA	95	COMCAST	96	COMPASS
97	CONAIR	98	COPPERTOP	99	CORUN
100	COSCO	101	COSCO KIDS	102	COX COMMUNICATIONS
103	CRAFTSMAN	104	CTL	105	CUB CADET
106	CUBE BIKES	107	CUISINART	108	CUSTOM ACCESSORIES
109	CVS BATTERIES	110	CYCLON	111	CYNC
112	DAINTREE	113	DATAMAX	114	DATASAFE HX
115	DATASAFE NPX	116	DCA	117	DCK
118	DELL	119	DELTA	120	DELTA COMMERICAL
121	DEVINCI	122	DeWALT	123	DEWALT
124	DG	125	DIAMONDBACK	126	DIEHARD
127	DO	128	DONGCHENG	129	DORCY
130	DORCY INDUSTRIAL	131	DORCY LIFEgear	132	DREMEL

BRANDS IN PROGRAM		BRANDS IN PROGRAM		BRANDS IN PROGRAM	
133	DUAL-LITE	134	DURACELL	135	DURACELL ACTIVAIR
136	DURACELL COPPERTOP	137	DURACELL COPPERTOP ULTRA POWER	138	DURACELL MALLORY
139	DURACELL OPTIMUM	140	DURACELL PLUS	141	DURACELL POWER PIX
142	DURACELL PRISMATIC	143	DURACELL PROCELL	144	DURACELL QUANTUM
145	DURACELL RECHARGEABLE	146	DURACELL ULTRA	147	DURACELL ULTRA ADVANCED
148	DYNABOOK	149	DYNATEL	150	DYNEX
151	DYSON	152	E-CIRCUIT	153	E-READY
154	EARTHWISE	155	EATON	156	EATON 3S
157	EATON 5P	158	EATON 5SC	159	EATON 9PX
160	EATON 9SX	161	ECHO	162	EGO
163	EGO COMMERCIAL	164	EIKO	165	ELECTRA
166	ELECTROLUX	167	ELEMENT	168	ELIPAR
169	ENDURA	170	ENERGIZER	171	ENERSYS
172	EPSON	173	EQUATE	174	ERTL
175	EVE	176	EVE ENERGY CO., LTD	177	EVEREADY
178	EVERSTART	179	EVIL	180	EVO
181	EVOLUTION POWER TOOLS	182	EXCELL	183	EXIDE TECHNOLOGIES
184	EXMARK	185	EXMARK	186	FACOM
187	FAT BRAND TOYS	188	FAZUA	189	FDK
190	FIBERSAFE	191	FIFIELD	192	FILTRETE
193	FINISH THOMPSON	194	FIRST WAVE	195	FISHER PRICE BATTERY
196	FITBIT	197	FLAME GLOW	198	FLASH
199	FLEX	200	FLEX-FORCE	201	FLYER BIKES
202	FORUM LIGHTING	203	FORUM NOVELTIES	204	FRIGIDAIRE
205	FUJI	206	FUJIAN SCUD POWER TECHNOLOGY CO.,LTD	207	FUJIFILM
208	FUJITSU	209	GAME & WATCH	210	GAOMEI
211	GARDENLINE	212	GARMIN	213	GATEWAY
214	GAZELLE	215	GE	216	GENERATE
217	GENERIC	218	GENESIS EP	219	GENESIS XE
220	GENIUS	221	GETAC	222	GIANT
223	GIANT FOODS	224	GIGASET	225	GoCYCLE
226	GoDADDY POYNT	227	GO DIRECT (GDX)	228	GoFREE FLEX PRO
229	GOLDTOP	230	GOOGLE	231	GOOGLE NEST
232	GoPro	233	GO TOUGH	234	GO WIRELESS (GW)
235	GP	236	GREENLEE	237	GREEN MACHINE
238	GREENWAY	239	GREENWORKS	240	GRILLA
241	HAMILTON BEACH	242	HANNAFORD	243	HANSGRÖHE
244	HARDING ENERGY	245	HARO	246	HART
247	HDE	248	HD SUPPLY	249	HDX
250	HERMAN MILLER	251	HEWLETT PACKARD ENTERPRISE	252	HIGHPOWER
253	HILTI	254	HITACHI	255	HONDA
256	HONEYWELL	257	HOOVER COMMERCIAL	258	HOODYMAN
259	HOTSHOT	260	HP	261	HSM
262	HTC	263	HUI ZHOU DESAY BATTERY CO., LTD.	264	HUSQVARNA
265	HUSTLER	266	HVR-PWR	267	HYPER TOUGH

BRANDS IN PROGRAM		BRANDS IN PROGRAM		BRANDS IN PROGRAM	
268	I-PRO	269	IBM	270	ICC-NEXERGY, INC
271	IE	272	IKEA SUPPLY AG	273	INFINITY LABS
274	INOKRAFT	275	INSIGNIA	276	INSPIRED
277	INSPIRED ENERGY	278	INTERMEC	279	INTERSTATE BATTERIES
280	INTEX	281	INVACARE	282	IPC
283	IZIP	284	JAM & JELLY	285	JAYBIRD
286	JAYBIRD	287	JETSON	288	JLG
289	JOBSMART	290	JOHN DEERE	291	JONSERED
292	JOY-CON	293	JVC	294	K2 BATTERY
295	KAN	296	KENMORE	297	KENSINGTON
298	KENWOOD	299	KEYENCE	300	KINDLE E-READER
301	KINDLE FIRE	302	KIRKLAND SIGNATURE	303	KITCHENAID
304	KLUTCH	305	KONA	306	KRAUS
307	KRESS	308	KURT VERSEN	309	LABQUEST
310	LAIRD	311	LATRAX	312	LATRAX
313	LAWNMASTER	314	LEAPFROG	315	LEGO
316	LEGO EDUCATION	317	LENOVO	318	LEXEL
319	LG	320	LG SIGNATURE	321	LIFEPROOF
322	LIFESHIELD	323	LITECONTROL	324	LITHIUM WERKS
325	LIV	326	LIVELY	327	LOGI
328	LOGIC POWER	329	LOGITECH	330	LOGITECH G
331	LONGRAY	332	LUCID SOUND	333	LUMINATION
334	LUTRON	335	MAC TOOL	336	MAGIC WAND
337	MAGLITE	338	MAHLE	339	MAKITA
340	MARIN	341	MASTERCCELL	342	MATTEL
343	MAX	344	MAXI COSI	345	MCCULLOCH
346	MEASURING TOOLS	347	MEDIACOM	348	MEGUIAR'S
349	METABO HPT	350	MEVO	351	MEVO INC.
352	MIDCONTINENT COMMUNICATIONS	353	MIDLAND	354	MIGHTCELL
355	MILWAUKEE	356	MISTGEN	357	MODAL
358	MOMENTUM	359	MONBEBE	360	MOONRAYS
361	MOTIX	362	MOTOROLA	363	MOTOROLA SOLUTIONS
364	MOWOX	365	MURATA	366	MX FUEL
367	MYCHARGE	368	NEPTUNE	369	NEWLEADER
370	NIGHTSTICK	371	NINTENDO SWITCH	372	NINTENDO SWITCH - OLED MODEL
373	NINTENDO SWITCH LITE	374	NINTENDO SWITCH PRO CONTROLLER	375	NOBLES
376	NOCO	377	NOKIA	378	NOMO
379	NOMO SMART CARE	380	NOOK	381	NORCO
382	NORD-LOCK	383	NORSK	384	NORTHERN LIGHTS
385	NUNA BABY ESSENTIALS	386	NVIDIA SHIELD	387	NX LIGHTING CONTROLS
388	OCOOPA	389	ODYSSEY	390	OLYMPUS
391	OM DIGITAL SYSTEM	392	OM SYSTEM	393	ONEPWR
394	ONESOURCE	395	OPTIMA BATTERIES	396	CABLEVISION
397	ORACLE	398	ORAL-B	399	ORECK
400	ORTHOLUX	401	OSTER	402	OTTERBOX

BRANDS IN PROGRAM		BRANDS IN PROGRAM		BRANDS IN PROGRAM	
403	PAAS	404	PACE	405	PALE BLUE EARTH
406	PANASONIC	407	PANASONIC	408	PASLODE
409	PEDEGO	410	PEERLESS	411	PEG PEREGO
412	PELICAN	413	PELLENC	414	PELTOR
415	PENTAX	416	PHILIPS	417	PINARELLO
418	PITNEY BOWES	419	PIVOT	420	PLANTRONICS
421	POLICE SECURITY	422	POLY	423	POLYCOM
424	PORTALAC	425	POULAN PRO	426	POWERA
427	POWEREX	428	POWERFLO	429	POWERGEAR
430	POWERONE	431	POWERWORKS	432	POWERXL
433	POYNT	434	PPS	435	PRAXIS
436	PRESCOLITE	437	PRIORITY BICYCLES	438	PRO BATTERIES
439	PROBUILT	440	PROCELL	441	PROCTOR SILEX
442	PROGUAD 3	443	PROSERIES	444	PROTO
445	PSION	446	PUMPKIN MASTERS	447	PURE CYCLES
448	PWR	449	QUALITYBICYCLEPRODUCTS	450	QUARTET
451	RAMSET	452	RAY-BAN	453	RAYOVAC
454	RAZO/D'ACTION	455	RAZOR	456	REDLITHIUM
457	REDMAX	458	REMINGTON	459	RICOH
460	RIESE & MUELLER	461	ROBOMOW	462	ROCKETFISH ADVANCED
463	ROCKWELL	464	ROCKY MOUNTAIN	465	ROGERS
466	RONGEN	467	RONSON	468	ROOMBA
469	ROTOZIP	470	RRC POWER SOLUTIONS GMBH	471	RRC POWER SOLUTIONS INC.
472	RYOBI	473	RYOBI, HOMELITE	474	SAFETY 1ST
475	SAITEK	476	SALSA CYCLES	477	SAMSUNG
478	SANTA CRUZ	479	SANYO ENERGY	480	SATO CORPORATION
481	SCALEGARD	482	SCHNEIDER	483	SCOSCHE
484	SCOTT	485	SDI	486	SECURITY LIGHTING
487	SENCO	488	SHARKNINJA	489	SHARP
490	SHAW	491	SHIMANO	492	SIGMA
493	SIGNATURE BRANDS	494	SIGNATURE CARE	495	SIGNATURE SELECT
496	SIGNIFY	497	SKIL	498	SKILSAW
499	SNAPPER	500	SNOM	501	SOLIMO
502	SOLVENTUM	503	SONOS	504	SONY
505	SOUTHWICK	506	SPECIALIZED	507	SPEEDGLAS
508	SPRINGER McGRATH	509	SRAM	510	STANLEY
511	STIHL	512	STIHL	513	STOCKADE
514	STREAMLIGHT	515	SUDDEN LINK	516	SUNBELT
517	SUN BICYCLES	518	SUN GUN	519	SUN SEEKER RECUMBANTS
520	SUPERBOLT	521	SURFACE	522	SURLY BIKES
523	SWINGLINE	524	SYLVANIA	525	SYMBOL
526	TADIRAN LTD	527	TANDEMEZ	528	TCL
529	TEIG	530	TELUS	531	TENERGY
532	TENNANT	533	TERA	534	TERN
535	TEXAS INSTRUMENTS	536	THE FIRST YEARS	537	THE SHARPER IMAGE
538	TI	539	TIME WARNER	540	TIVO

BRANDS IN PROGRAM		BRANDS IN PROGRAM		BRANDS IN PROGRAM	
541	TOMMY	542	TOMY	543	TONIES BOX
544	TOP END FORCE NRG	545	TOP END FORCE RX HANDCYCLE	546	TORO
547	TOSHIBA	548	TOYOTA	549	TQ
550	TRANSOURCE	551	TRAXXAS	552	TREK
553	TROY-BILT	554	TRUSENS	555	TWD
556	TYTUS	557	ULTIMATE EARS	558	ULTRAK
559	ULTRALAST	560	ULTRALIFE	561	ULTRALIFE
562	ULTRA STEEL	563	UNIDEN	564	UP & UP
565	URBAN ARROW	566	VACMASTER	567	VAIO
568	VDL	569	VERITAS	570	VERKADA
571	VERSAFLO	572	VIDEOTRON	573	VIEWSONIC
574	VISTA	575	VIVE	576	VIZIO
577	VOCOLLECT	578	VORNADO AIR, LLC	579	VTECH
580	VUSE	581	VVOLT	582	WAHL HOME PRODUCTS
583	WAHL PROFESSIONAL	584	WARING	585	WAY TO CELEBRATE
586	WDSS	587	WEEDEATER	588	WESTON
589	WHILL MODEL C2/F SERIES	590	WHITEWAY	591	WIZARD OF OZ
592	WORKAHOLIC	593	WORKTUNES	594	WORX DIY
595	WORX GARDEN	596	WOW	597	X-TALKER
598	XBOX	599	XFINITY	600	YAMAHA
601	YETI	602	YT	603	YUASA
604	YUBA	605	YUVOLT	606	ZEBRA
607	ZIPPO				

APPENDIX C – PUBLIC COLLECTION SITES

	Location Name	Address	City	County	State	Zip	Contact	Main Phone
1	Addison County Solid Waste Management District	1223 Route 7 South	Middlebury	Addison	VT	05753	Donald Maglienti	802-388-2333
2	Alburgh Transfer Station	10 Dump Road	Alburgh	Grand Isle	VT	05440	Manager	802-796-6078
3	Aldrich Public Library	6 Washington St	Barre	Washington	VT	05641	Lee Bonamico	802-477-1241
4	Aubuchon Hardware	1131 Depot Street	Manchester Center	Bennington	VT	05255	Sam Hagen	802-362-7000
5	Aubuchon Hardware	145 1St St	Swanton	Franklin	VT	05488	Troy Staples	802-868-7884
6	Aubuchon Hardware	Shaw's Plaza Route 22A	Fair Haven	Rutland	VT	05743	Store Manager	802-265-3677
7	Aubuchon Hardware	113 Monkton Rd Unit F	Vergennes	Addison	VT	05491	Chad Herschel	802-877-6700
8	Aubuchon Hardware	199 Route 7 S	Milton	Chittenden	VT	05468	Jonathan D'Amico	802-893-2500
9	Aubuchon Hardware	4879 Vt Route 15	Jeffersonville	Lamoille	VT	05464	Darion Taylor	802-644-8257
10	Aubuchon Hardware	22 Commerce St	Hinesburg	Chittenden	VT	05461	Store Manager	802-482-2980
11	Aubuchon Hardware	3626 Vt-14	South Royalton	Windsor	VT	05068	Store Manager	802-763-8140
12	Aubuchon Hardware	50 Shelburne Shopping Park	Shelburne	Chittenden	VT	05482	Store Manager	802-985-3349
13	Aubuchon Hardware	40 Main St	Montpelier	Washington	VT	05602	Carl Witke	802-223-1700
14	Aubuchon Hardware	85 S Main St	Barre	Washington	VT	5641	Christopher Mongeon	802-476-5400
15	Aubuchon Hardware	16 Mason Dr Ste 2	Waterbury	Washington	VT	05676	Wendell Magoon	802-244-7800
16	Aubuchon Hardware	222 Junction Road	Hardwick	Caledonia	VT	05843	Sam Hagen	802-472-6600
17	Aubuchon Hardware	859 Route 7 S	Middlebury	Addison	VT	05753	Renee Carpenter	802-388-1400
18	Aubuchon Hardware	222 Hastings Hill	Saint Johnsbury	Caledonia	VT	05819	Michele Burrington	802-748-4400
19	Aubuchon Hardware	2745 US Route 5 N	Windsor	Windsor	VT	05089	Store Manager	802-674-9349
20	Aubuchon Hardware	142 Main St	Ludlow	Windsor	VT	05149	Store Manager	802-228-7900
21	Ben & Jerry's	900 Industrial Park Rd	St Albans	Franklin	VT	05478	Manager	802-713-9284
22	Ben & Jerry's	1281 Waterbury-Stowe Road	Waterbury	Washington	VT	05676	Manager	802-882-2056
23	Bennington Community Market	239 Main St. VT,	Bennington	Bennington	VT	05201	Natasha Littrell	802-474-2051
24	Bennington Transfer Station	111 South St. Suite 203	Bennington	Bennington	VT	05201	Store Manager	802-447-8737
25	Benson Transfer Station	503 Glenn Rd	Benson	Rutland	VT	05743	Manager	802-342-5701
26	Best Buy	26 Cypress St	Williston	Chittenden	VT	05495	Operations 360	802-872-0992
27	Bibens Ace Hardware	1961 Williston Rd	South Burlington	Chittenden	VT	05403	Store Manager	802-866-0969
28	Bibens Ace Hardware	1127 North Ave	Burlington	Chittenden	VT	05408	Store Manager	802-881-0056
29	Bibens Ace Hardware	15 Essex Way	Essex Junction	Chittenden	VT	05452	Store Manager	802-870-8120
30	Bibens Home Center	362 River Rd	Springfield	Franklin	VT	05150	Peter Torney	802-886-2288

	Location Name	Address	City	County	State	Zip	Contact	Main Phone
31	Bisbee's Hardware	109 Mad River Green	Waitsfield	Washington	VT	05673	Manager	802-496-3635
32	Bridgewater Town Garage	65 School House Road	Bridgewater	Windsor	VT	05034	Manager	802-672-5379
33	Britton's Lumber & Hardware	56 US Route 4	Taftsville	Windsor	VT	05073	Rally Colton	802-457-1457
34	Broughton True Value Hardware	3437 VT Route 22A	Bridport	Addison	VT	05734	Glenn Larrow	802-758-2477
35	Brown and Roberts Ace Hardware	182 Main St	Brattleboro	Windham	VT	05301	Ed Morse	802-257-4566
36	Brownell Library	6 Lincoln Street	Essex Junction	Chittenden	VT	05452	Manager	802-878-6956
37	Cambridge Transfer Sation	Route 104	Cambridge	Lamoille	VT	05444	Manager	802-891-4050
38	Casella Coventry Landfill/CWM Transportation, Inc.	21 Landfill Ln	Coventry	Orleans	VT	05825	Trish Geoffroy	802-334-8300
39	Casella High Gate Transfer Station	2 Transfer Station Rd	Highgate Center	Franklin	VT	05459	Manager	802-224-0110
40	Casella Waste Earthwise Transfer	6911 Main St	Waitsfield	Washington	VT	05673	Manager	802-496-6394
41	Casella Waste Hyde Park Transfer Stn	1855 VT 100	Hyde Park	Lamoille	VT	05655	Manager	802-851-6603
42	Casella Waste Management	220 Avenue B	Williston	Chittenden	VT	05495	Manager	802-651-5426
43	Casella Waste Management Depot	408 E Montpelier Rd	Montpelier	Washington	VT	05602	Courtney Judkins	802-224-0124
44	Casella Waste Systems	80 Rogers Ln	Richmond	Chittenden	VT	05477	Manager	802-304-4480
45	Casella Waste Systems, Inc.	904 Houghon Lane	Bennington	Bennington	VT	05201	Manager	802-445-1034
46	Cavendish Transfer Station-Town Offices	37 High St	Cavendish	Windsor	VT	05142	Rick Chambers	802-267-7291
47	Chelsea Transfer Station	301 VT-110	Chelsea	Orange	VT	05038	Snook Downing	802-625-2023
48	Chester-Springfield Recycling Ctr	135 Fairground Rd	Springfield	Windsor	VT	05156	Eugene Lamoureux	802-88-5827
49	Chittenden Solid Waste District - Environmental Depot	1011 Airport Parkway	South Burlington	Chittenden	VT	05403	Manager	802-865-4663
50	Chittenden Transfer Station	300 Holden Rd	Chittenden	Rutland	VT	05737	Elmer Wheeler	802-342-5701
51	City Hardware	156 College St	Burlington	Rutland	VT	05401	Manager	802-651-8355
52	City Market S End	207 Flynn Ave	Burlington	Chittenden	VT	05401	Store Manager	802-540-6400
53	City of Barre	6 N Main St Ste 6	Barre	Chittenden	VT	05641	Manager	802-476-0242
54	Country Home Center	85 Center Rd	Morrisville	Washington	VT	05661	Darren Barry	802-888-3177
55	Craftsbury Transfer Station	40 Creek Rd	Craftsbury	Lamoille	VT	05826	Manager	802-496-6394
56	CSWD Environmental Depot	1011 Airport Parkway	South Burlington	Chittenden	VT	05403	Manager	802-865-4663
57	CSWD Essex Drop-Off Center	218 Colchester Rd	Essex Junction	Chittenden	VT	05452	Manager	802-872-8100
58	CSWD Hinesburg Drop-Off Center	907 Beecher Hill Rd	Hinesburg	Chittenden	VT	05461	Manager	802-872-8100
59	CSWD Milton Drop-Off	36 Landfill Rd	Milton	Chittenden	VT	05468	Manager	802-872-8100

	Location Name	Address	City	County	State	Zip	Contact	Main Phone
	Center							
60	CSWD South Burlington Drop-Off Center	87 Landfill Rd	South Burlington	Chittenden	VT	05403	Manager	802-872-8100
61	CSWD Williston Drop-Off Center	1492 Redmond Rd	Williston	Chittenden	VT	05495	Manager	802-872-8100
62	CVSWMD - ARCC	540 N Main St	Barre	Washington	VT	05641	Bob Freeman	802-476-1900
63	Damon Hall	1 Quechee Road	Hartland	Washington	VT	05048	Damon Hall	802-436-2444
64	EZ Way Rental Center	115 County St	Bennington	Windsor	VT	05201	Mike Thompson	802-442-8393
65	Fair Haven Transfer Stn	175 Fair Haven Ave	Fair Haven	Bennington	VT	05743	Manager	802-265-8291
66	Fogg's Lumber & Hardware - Fairlee	50 Lake Morey Rd	Fairlee	Rutland	VT	05045	Curt Gagnon	802-333-4248
67	Greater Upper Valley Solid Waste District	c/o MARC	Ascutney	Orange	VT	05030	Andy Scherer	802-674-4474
68	Green's Ace Hardware	10 Railroad St	Enosburg Falls	Windsor	VT	05450	Tessa Tibbits	802-933-7500
69	Hartford Recycling Center	2590 N Hartland Rd	White River Junction	Franklin	VT	05001	Scalehouse Mgr	802-295-5740
70	Interstate All Battery Center of Rutland	71 River St	Rutland	Rutland	VT	05701	Adam Reed	802-786-9075
71	Interstate All Battery Center: NE & NY	1298 S Brownell Rd	Williston	Rutland	VT	05495	Adam Reed	802-658-9110
72	J & H Do It Best	20 The Sq	Bellows Falls	Chittenden	VT	05101	Heather Haskins	802-463-4140
73	Jerihill Ace Hardware	249 VT Route 15	Jericho	Windham	VT	05465	Walt Tummons	802-899-1277
74	Johnson Hardware and Rental	1442 VT Route 15 W	Johnson	Chittenden	VT	05656	Alan Lehouiller	802-635-7282
75	Johnson Transfer Station	941 Wilson Rd	Johnson	Lamoille	VT	05656	Manager	802-253-9503
76	Katherine McNamara	51 Tanglewood Dr	Essex	Lamoille	VT	05452	Katherine McNamara	802-343-7493
77	Kenyons Hardware and Farm Supply	93 N Main St	Northfield	Washington	VT	05663	Kristy Kenyon	802-485-9676
78	Kimball Public Library	67 North Main St	Randolph	Washington	VT	05060	Amy Grasmick	802-728-5073
79	Kinney Drugs	901 Lower Plains Rd	Bradford	Orange	VT	05033	Martin Hunsicker	802-222-9292
80	Kinney Drugs Inc	800 Us Rt. 302-Berlin	Barre	Orange	VT	05641	Store	802-476-6659
81	Lamoille Reg SWMD	29 Sunset Dr Ste 5	Morrisville	Washington	VT	05661	Joyce Majors	802-888-7317
82	Lanpher Memorial Library	141 E Main St	Hyde Park	Lamoille	VT	05655	Amy Olsen	802-888-4628
83	Londonderry Solid Waste Group	100 Old School St	South Londonderry	Lamoille	VT	05155	Esther Fishman	802-824-5506
84	Ludlow Transfer Station	336 Route 100 S	Ludlow	Windsor	VT	05149	Manager	802-228-2846
85	Ludlow Transfer Station-Town Offices	37 Depot St	Ludlow	Windsor	VT	05149	Patty Potter	802-228-2846
86	Martins Hardware	68 West St	Bristol	Windsor	VT	05443	Jeffrey Alexander	802-453-3617
87	Middletown Springs Transfer Station	8 Fire House Ln	Middletown Springs	Windsor	VT	05757	Manager	802-342-5701
88	Milton Ace Hardware	5 Southerberry Dr	Milton	Addison	VT	05468	Walt Tummons	802-893-4100
89	Morrisville Transfer Station	832 Cochran Road	Morrisville	Rutland	VT	05661	Manager	802-253-9503
90	NEKWMD - Ryegate Recycling Ctr	269 School St	East Ryegate	Chittenden	VT	05042	Manager	802-626-3532
91	NEKWMD - Waterford Recycling	Duck Pond Rd	Lower Waterford	Lamoille	VT	05819	Manager	802-626-3532

	Location Name	Address	City	County	State	Zip	Contact	Main Phone
92	NEKWMD - Westfield Recycling	757 VT Route 100	Westfield	Caledonia	VT	05874	Manager	802-626-3532
93	NEKWMD - Westmore Recycling	6988 VT Route 5A	Westmore	Orleans	VT	05860	Manager	802-626-3532
94	NEKWMD - Wheelock Recycling	Route 122	Lyndonville	Orleans	VT	05851	Manager	802-626-3532
95	NEKWMD Albany/Irasburg Depot	161 Route 58 E	Irasburg	Orleans	VT	05845	Manager	802-626-3532
96	NEKWMD Barnet Recycling Ctr	End of Town Highway 14	Saint Johnsbury	Caledonia	VT	05819	Manager	802-626-3532
97	NEKWMD Brighton Recycling Ctr	621 Railroad St	Island Pond	Orleans	VT	05846	Manager	802-626-3532
98	NEKWMD Cabot Recycling Ctr	153 Sawmill Rd	Lower Cabot	Caledonia	VT	05452	Manager	802-626-3532
99	NEKWMD Concord Recycling Ctr	110 Brook Rd	Concord	Essex	VT	05824	Manager	802-626-3532
100	NEKWMD Danville Recycling Ctr	448 Peacham Road	Danville	Caledonia	VT	05828	Manager	802-626-3532
101	NEKWMD Derby Recycling Ctr	3427 US Route 5	Derby	Essex	VT	05829	Manager	802-626-3532
102	NEKWMD Glover Recycling Ctr	1600 Dry Pond Rd	Glover	Caledonia	VT	05839	Manager	802-626-3532
103	NEKWMD Greensboro Recycling	Town Hwy 8	Greensboro	Orleans	VT	05841	Manager	802-626-3532
104	NEKWMD Holland Recycling Ctr	3157 Valley Rd	Holland	Orleans	VT	05830	Manager	802-626-3532
105	NEKWMD Jay Recycling Ctr	1375 Cross Rd	North Troy	Orleans	VT	05859	Manager	802-626-3532
106	NEKWMD Lunenburg Recycling Ctr	Transfer Station Rd	Lunenburg	Orleans	VT	05906	Manager	802-626-3532
107	NEKWMD Morgan Recycling Ctr	285 Hatton Hts	Morgan	Orleans	VT	05853	Manager	802-626-3532
108	NEKWMD Newark Recycling Ctr	1358 Newark St	West Burke	Essex	VT	05871	Manager	802-626-3532
109	NEKWMD Newport Town Recycling	Rt 105, The Old Town Garage	Newport Town	Orleans	VT	05857	Manager	802-626-3532
110	NEKWMD Norton Recycling Ctr	249 VT Route 114 S	Norton	Essex	VT	05907	Manager	802-626-3532
111	NEKWMD Peacham Recycling Ctr	Town Highway #2	E Peacham	Caledonia	VT	05030	Manager	802-626-3532
112	Nelson Ace Hardware	188 N Main St Ste 4	Barre	Washington	VT	05641	Donna Davis	802-476-5700
113	Newport Ambulance Inc	830 Union St	Newport	Caledonia	VT	05855	Jeff Johansen	802-334-2023
114	Norman Williams Public Library	10 The Green	Woodstock	Washington	VT	05091	Clare McFarland	802-457-2295
115	Northeast Kingdom Waste Mgt District	224 Church Street	Lyndonville	Orleans	VT	05851	Corey Raynor	802-626-3532
116	Northwest VT Solid Waste Management District	158 Morse Dr.	Fairfax	Windsor	VT	05454	Shannon Plant	802-524-5986
117	Norwich Transfer Station	24 New Boston Road	Norwich	Caledonia	VT	05055	Manager	802-649-1192
118	NWSWD - Bakersfield	380 Main St Route 108	Bakersfield	Franklin	VT	05441	Manager	802-524-5986
119	NWSWD - Montgomery	86 Mountain Rd	Montgomery	Windsor	VT	05471	Manager	802-524-5986

	Location Name	Address	City	County	State	Zip	Contact	Main Phone
			Center					
120	NWSWD - North Hero	362 W Shore Rd	North Hero	Franklin	VT	05486	Manager	802-524-5986
121	NWSWD - St. Albans City	83 Rewes Dr	Saint Albans	Franklin	VT	05478	Manager	802-524-5986
122	Pittsford Town Offices	426 Plains Rd	Pittsford	Grand Isle	VT	05763	John Haverstock	802-483-6500
123	Poulin Lumber Inc	3639 US Route 5	Spartanburg	Franklin	VT	05829	Brad Richardson	802-766-4971
124	Pownal Transfer Station	511 center street	Pownal	Rutland	VT	05261	Manager	802-379-1470
125	R.K. Miles, Inc	618 Depot St	Manchester Center	Bennington	VT	05255	Zack Dupuis	802-362-1952
126	Readsboro Transfer Station	301 Phelps Ln	Readsboro	Bennington	VT	05350	Normajean Marchegiani	802-423-7010
127	Republic Services	280 Commerce Street	Williston	Bennington	VT	05495	Manager	603-410-1150
128	Reynolds and Son Inc.	47 Bridge St	South Barre	Bennington	VT	05670	Brad Morse	802-479-0101
129	Rite Aid	12 N Main St	Randolph	Bennington	VT	05060	Sarah Perrin	802-728-3722
130	Rockingham Recycling Ctr	7446 US Route 5	Westminster	Chittenden	VT	05158	Manager	802-376-3936
131	Rockingham Transfer Station-Town Offices	7 The Sq 2nd Floor	Bellows Falls	Windham	VT	05101	Larry White	802-463-9219
132	Russell Supply	9 Gregory Dr	South Burlington	Orange	VT	05403	Jason Colby	802-863-1177
133	Rutland City DPW	130 Spruce St	Rutla135nd	Windham	VT	05701	Dave Sears	802-773-1855
134	Rutland County Solid Waste District HHW Depot	14 Gleason Rd	Rutland	Windham	VT	05701	Manager	802-773-9231
135	Rutland County SWD	2 Green Hill Ln	Rutland	Chittenden	VT	05701	Greg Giles	802-770-1333
136	Rutland Town Transfer Stn	218 Northwood Park Rd	Rutland	Rutland	VT	05736	Manager	802-747-9013
137	Sharon Town Offices	69 VT-132	Sharon	Rutland	VT	05065	Manager	802-763-8268
138	Shred-Ex, LLC	529 Jasper Mine Rd	Colchester	Rutland	VT	05446	Helen Hill	802-863-0404
139	Solid Waste Alliance Communities	515 N End Rd	Tinmouth	Rutland	VT	05773	Manager	802-342-5701
140	Solid Waste Alliance Communities	36 Blacksmith Ln	Sudbury	Rutland	VT	05733	Manager	802-342-5701
141	Solid Waste Alliance Communities	5 South Street	Middletown Springs	Windsor	VT	05757	Manager	802-342-5701
142	Solid Waste Alliance Communities	2760 Stage Rd	Benson	Chittenden	VT	05731	Heidi Chandler	802-342-5701
143	Solid Waste Alliance Communities	181 Business Route 4	Center Rutland	Rutland	VT	05736	Manager	802-342-5701
144	Solid Waste Alliance Communities	260 Chittenden Rd	Chittenden	Rutland	VT	05737	Manager	802-342-5701
145	Solid Waste Alliance Communities	122 School St	Pawlet	Rutland	VT	05761	Deb Hawkins	802-325-3309
146	Springfield Town Library	43 Main Street	Springfield	Rutland	VT	05156	Sue Dowdell	802-885-3108
147	Staples #0166	861 Williston Rd	South Burlington	Rutland	VT	05403	Store Manager	802-862-2199
148	Staples #0712	5 Kocher Dr	Bennington	Rutland	VT	05201	General Manager	802-442-3919
149	Staples #0822	168 Ames Dr	Barre	Rutland	VT	05641	Store Manager	802-476-2788
150	Staples #1272	768 Putney Rd	Brattleboro	Windsor	VT	05301	Manager	802-257-5596
151	Stowe Transfer Station	91 Dump Rd	Stowe Village	Chittenden	VT	05672	Manager	802-253-9503

	Location Name	Address	City	County	State	Zip	Contact	Main Phone
152	Strafford Recycling Center	159 VT Rte 132	South Strafford	Bennington	VT	05070	Manager	802-674-4474
153	The Pick and Shovel	54 Coventry St	Newport	Washington	VT	05855	Greg Hamblett	802-334-8370
154	The Radio North Group	12 Gregory Dr Ste 4	South Burlington	Windham	VT	05403	Danielle Pheeny	802-865-0090
155	The UPS Store	105 Court St	Middlebury	Addison	VT	05753	Manager	802-388-3020
156	Thetford Recycling Center	4659 Route 113	Thetford Center	Windsor	VT	05075	Manager	802-785-2922
157	Tinmouth Town Transfer Station	537 Route 140	Tinmouth	Orleans	VT	05773	Chris Martone	802-342-5701
158	Tool Barn, Inc	2320 US Route 5 N	Fairlee	Orange	VT	05045	Dan Perry	802-222-9311
159	Town of Alburgh	1 N Main St	Alburgh	Addison	VT	05440	Manager	802-796-3468
160	Town of Burke	212 School St	West Burke	Orange	VT	05871	Manager	802-467-3717
161	Town of Canaan	318 Christian Hill Rd	Canaan	Rutland	VT	05903	Manager	802-266-3370
162	Town of Castleton	263 Rt 30 North	Castleton	Rutland	VT	05735	Heath Goyette	802-468-3005
163	Town of Cavendish	354 Route 131	Cavendish	Orange	VT	05142	Manager	802-226-7743
164	Town of Danby	130 Brook Rd	Danby	Grand Isle	VT	05739	Janice Arnold	802-293-5136
165	Town of Fair Haven	3 North Park Place	Fair Haven	Rutland	VT	05743	Manager	802-265-3010
166	Town of Newbury	4982 Main St N	Newbury	Essex	VT	05051	Manager	802-866-9008
167	Town of Springfield	100 Recycle Road	Springfield	Rutland	VT	05156	Dan Farrar	802-885-5827
168	Town of Stamford	986 Main Road	Stamford	Windsor	VT	05352	Lori Sheppard	802-694-1361
169	Town of Wardsboro	77 Dump Rd	Wardsboro	Windham	VT	05355	Manager	802-896-6542
170	Town of Whitingham	2948 VT Route 100	Jacksonville	Rutland	VT	05342	Gig Zboray	802-368-7500
171	Town of Woodbury	1672 Route 14	Woodbury	Washington	VT	05681	Diana Peduzzi	802-625-2023
172	Vershire Recycling Center	6894 VT Route 113	Vershire	Windsor	VT	05079	Gene Craft	802-685-2227
173	Waterbury True Value Hardware	838 Waterbury Stowe Rd	Waterbury	Windham	VT	05676	Store Manager	802-244-8905
174	Weathersfield Recycling Center	5024 Route 106	Perkinsville	Windham	VT	05151	Manager	802-263-5651
175	Weathersfield Town Offices	5259 US Route 5	Ascutney	Windham	VT	05030	Suzanne Terrill	802-674-2626
176	Weston Town Office	12 Lawrence Hill Rd.	Weston	Windsor	VT	05161	Manager	802-824-6645
177	Whitingham Transfer Station	4189 VT Route 100	Whitingham	Orange	VT	05361	Jen Herzig	802-368-7876
178	Windham Solid Waste Management District	327 Old Ferry Rd	Brattleboro	Washington	VT	05301	Anita Grant	802-257-0272
179	Windsor Municipal Building	29 Union St	Windsor	Windsor	VT	05089	Manager	802-674-6786
180	Wires Computing	383 College St.	Burlington	Windsor	VT	05401	Jordan Wires	802-448-0403
181	Woodstock Ace Hardware	452 Woodstock Rd	Woodstock	Windsor	VT	05091	Store Manager	802-457-3291
182	Worcester Transfer Station	43 Calais Rd	Worcester	Windham	VT	05682	Manager	802-253-9503

APPENDIX D — PRIVATE (NOT ACCESSIBLE BY THE PUBLIC) COLLECTION SITES

This list has been provided as a separate document

APPENDIX E – EXAMPLES OF BEST PRACTICE GUIDANCE

Leading the charge for recycling.

BATTERY TERMINAL PROTECTION

Properly securing battery terminals before recycling is essential to prevent sparks and fires. To stay safe and compliant, always ensure batteries are properly protected as described below.

STANDARD BATTERY SIZES

Consumer batteries are often sold in AAA, AA, C, D, 9V and coin or button sizes.

If the battery has the word "Lithium" written on it, protect the terminal.

If a battery in these sizes is not lithium, no terminal protection is needed.

NON-STANDARD BATTERY SIZES

All Lithium Ion (Li-Ion), Nickel Cadmium (Ni-Cd) and Small Sealed Lead Acid (SSLA) batteries must protect the terminal.

The chemistry name is on the battery and the batteries will come in various shapes and sizes as shown below.

Any lithium ion pouch cells (image below, right) will need a bubble bag for protection. Bubble bags are provided with collection boxes.

ACCEPTED TERMINAL PROTECTION

Call2Recycle recommends batteries be individually bagged or taped.

OPTION 1 (Preferred) – Place each battery into a clear plastic bag

- Call2Recycle provided bags
- Produce bags
- Newspaper bags
- Zip seal bags
- Bubble bags (required for all pouch cells)

OPTION 2 – Tape the positive(+) terminal with non-conductive tape

- Clear packing tape
- Electrical tape
- Duct tape

DO NOT PLACE

DAMAGED, DEFECTIVE, OR
RECALLED (ODN) BATTERIES
INTO THE BOX!

Compost in primary batteries
is not considered CDR.

For more information on available options:
customerservice@call2recycle.org

call2recycle
Leading the charge for recycling

Recycling Your Old Batteries Is As Easy As 1-2-3!

STEP 1: Protect the terminals of your old batteries.

Even though used batteries might not have the energy to power a device, they can still carry enough charge to spark if their terminals come into contact with metal or other batteries, which could result in a fire.

Option 1: Bag your batteries

Place each used battery into a clear plastic bag. Bags are provided with Call2Recycle.org recycling kits, or if you are taking your used batteries to a local drop-off location, you may use any clear plastic bags including plastic bags, newspaper bags, tie-wed bags, or bubble bags. *All plastic batteries should be placed in bubble bags.*

Accepted bags

Zip-Loc

Clear Plastic

Bubble

Option 2: Tape your batteries

Tape the positive (+) terminal of each battery with clear packing tape, electrical tape, or duct tape. Please avoid using masking, painter's or Scotch® tapes because they are prone to come off during shipping. If using a non-clear tape, do not cover the brand name or chemistry of the battery.

How to tape batteries

Cylindrical

Button Cells

Durocell

3 Volt

STEP 2: Visit www.call2recycle.org/locator to find a drop-off location near you!

Most of the population is within 10 miles of a drop-off location and you'll find that many places in your area accept all batteries for recycling.

STEP 3: Drop off your old batteries when you run your errands.

You're likely already visiting places that accept batteries for recycling, so grab your old batteries and recycle them on the same stop.

IMPORTANT: Damaged, defective & recalled batteries are different!

Damaged, defective & recalled (DDR) lithium-ion batteries must be handled under special packaging, safety, and transportation conditions and cannot be disposed with your other batteries.

If you think you have these batteries or need help identifying DDR batteries, contact your local hazardous materials center or visit www.call2recycle.org/DDR

Scan below to enter your own at-home recycling box

Questions? Visit call2recycle.org or call customer service at 1-877-723-1297 for more information.

PRG0000

Terminal Protection Guidelines: Palletized shipping in barrels & Call2Recycle boxes

Battery type / Chemistry	Terminal protection required?
Rechargeable Nickel Cadmium (Ni-Cd) Nickel Metal Hydride (Ni-MH) Nickel Zinc (Ni-Zn) Primary Alkaline & Carbon Zinc	9V or Less = NO →  Greater than 9V = YES →  All = YES → 
Rechargeable Small Sealed Lead Acid (SSLA/Pb)	All = YES → 
Rechargeable Lithium Ion (Li-Ion) Primary Lithium Button/Coin Cell	All = YES → 

Barrel 1: No terminal protection required

Barrel 2: Terminal protection is required

**Bag it or
tape the terminals**
before shipping.



Call2Recycle Box: Terminal protection is required

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Leading the charge for recycling.

BATTERIES

Battery Recycling Guide

Ni-MH (Nickel Metal Hydride)

Nickel Metal Hydride performs well in high drain devices and can be recharged up to 1,000 times. It's cadmium-free, but can be pricey.

Ni-MH batteries can typically be found in cordless power tools, digital cameras, two-way radios and cordless phones.

Ni-Cd (Nickel Cadmium)

Nickel Cadmium is the least expensive of secondary/rechargeable batteries, and can be recharged up to 1,000 times. Cadmium can be toxic to the environment and should be recycled.

Ni-Cd can typically be found in cordless power tools, digital cameras, two-way radios and cordless phones.

SSLA/Pb (Small Sealed Lead Acid)

Small Sealed Lead Acid (SSLA/Pb) batteries are simple to manufacture and have one of the lowest discharge rates of any rechargeable battery.

SSLA/Pb can typically be found in emergency devices, emergency exit signs, security systems, mobility scooters and UPS back-ups.

Li-Ion (Lithium Ion)

Lithium Ion has excellent performance in high drain devices, though it can be considered expensive.

Li-Ion can typically be found in cell phones, laptops, two-way radios, and cordless power tools.

Primary/Single Use

Primary/Single Use batteries cannot be recharged and must be disposed of once they wear out. Alkaline, lithium, silver oxide, zinc-air, zinc-carbon and zinc-chloride, commonly known as AA, AAA, 9V, D-cell, and button cell are all types of primary batteries.

Primary/Single Use batteries are most commonly used in low-drain devices, such as flashlights, clocks, watches, remote controls, and smoke detectors.

1-877-723-1297 • call2recycle.org

APPENDIX F— SORTER AND PROCESSOR CERTIFICATION LIST

Facility Name	Certification Info	Certification Number	Expiration
Alliance Fulfillment	Auditable Quality Management Systems and Environmental Practices in Place		
Blue Whale Materials	Auditable Quality Management Systems and Environmental Practices in Place		
Cirba Solutions	R2v3 ISO 14001 ISO 45001	C0327625-R212 04394 04393	10/6/2025 10/30/2025 10/30/2025
Critical Materials Recovery	Auditable Quality Management Systems and Environmental Practices in Place		
Doe Run Co	ISO 9001 ISO 14001	023488 023191	4/27/2027 1/18/2027
Electronic Recyclers International, Inc.	R2v3 ISO 9001 ISO 14001 ISO 45001	0152834 0151030 0143829 0145109	7/2/2026 4/19/2026 9/13/2026 4/19/2026
Evergreen Battery Recycling, LLC	Auditable Quality Management Systems and Environmental Practices in Place		
Gerdau Longsteel North America Ameristeel	ISO 9001 ISO 45001	023009 023011	10/15/2026 10/15/2026
Gopher Resources	ISO 9001 ISO 14001	FM 684483 EMS 41120	8/15/2027 8/15/2027
Interco	R2v3 ISO 9001 ISO 14001 ISO 45001	0165633 0144404 0144408 0189083	12/11/2025 9/12/2027 9/12/2027 12/12/2027
Li-Cycle	R2v3	01599	3/27/2026
Li Industries	R2v3 ISO 9001 ISO 14001 ISO 45001	253876 526496 253874 253875	2/15/2027 2/15/2027 2/15/2027 2/15/2027
Recycling Coordinators, Inc. (RCI)	Auditable Quality Management Systems and Environmental Practices in Place		
Redwood Materials	ISO 14001 ISO 45001	02788-R1 02787-R1	5/27/2026 5/27/2026
Wistron GreenTech (Texas) Corporation	R2v3 ISO 9001 ISO 14001 ISO 45001	1026576 1026575 1026573 1026574	2/10/2026 2/10/2026 2/10/2026 2/10/2026

APPENDIX G— TRAINING MODULE EXAMPLES

CALL2RECYCLE BATTERY COLLECTION & RECYCLING PROGRAM

Charge Up Safety!

This training will help you identify and properly manage end of life batteries, understand program requirements for battery shipping, and comply with US DOT compliance regulations and guidelines.

[Start](#)

Completion time: 10 min

OVERVIEW

Objectives

To properly manage end of life batteries, understand program requirements for battery shipping, and comply with US DOT compliance regulations and guidelines.

01 **Battery Basics:** Identifying battery types, including Damaged, Defective, and Recalled

02 **Battery Basics:** Accepted Materials

03 **Safe Battery Handling:** Your Battery Collection Kit

04 **Safe Battery Handling:** Battery Preparation

05 **Safe Battery Handling:** Collection Kit Preparation & Shipping

OVERVIEW

TRAINING = PREVENTION

Safety issues we want to avoid:



Thermal Event

Unprotected batteries can cause fires.



Improper Shipping of Damaged/Defective/Recalled (DDR) Batteries

DDR batteries are not allowed in the Call2Recycle box due to non-compliance with U.S. DOT regulations



Jostling of Batteries

Batteries moving during transport can cause unintentional damage to other batteries.

01 BATTERY BASICS

Battery 101

Common terms used throughout the course



Damaged, Defective, Recalled (DDR)

Batteries that are damaged, leaking, with burn marks, or part of a recall - requires special handling, labeling, and packaging.



U.S. DOT Special Permit

Allows for the special handling of batteries that differs from the standard rules.



Pouch Cell Battery

Type of rechargeable lithium-ion (Li-ion) or lithium-polymer (LiPo) battery that uses a flexible, flat, and pouch-like packaging.



Primary (Single-Use) Battery

One-time use; they cannot be recharged. Common types include Alkaline, lithium, and zinc carbon (also known as AA, AAA, 9V, C, and D cell, and button cell).



Rechargeable Battery

Can be recharged and reused multiple times. Common types include Nickel Cadmium (Ni-Cd), Nickel Metal Hydride (Ni-MH), Lithium-Ion (Li-ion), Small Sealed Lead Acid (SSLA/AGM).

Special Handling: Damaged, Defective, Recalled Batteries



Lithium-based damaged, defective, or recalled batteries (those bloated, leaking, with burn marks, or part of a recall) require special handling and packaging.

IMPORTANT: Lithium-based DDR CANNOT be transported in Call2Recycle's collection boxes.

Steps

1

2

3

Step 2: Check for damage or defect

Does the lithium-based battery show any of the following signs:

- **Temperature:** battery feels warm or hot to the touch.
- **Swelling:** battery casing appears to bulge or swell.
- **Discoloration:** battery casing is discolored.
- **Wire exposure:** loose or damaged wires are showing.
- **Damaged casing:** crushed or punctured.
- **Strange Odors:** emitting unusual smells or odors.



If any of these are present, they are considered Damaged/Defective and must be specially handled.

!!! DO NOT PLACE IN THE CALL2RECYCLE COLLECTION BOX !!!

Steps

1

2

3

Step 3: Safely Prepare

1. Place the lithium-based battery or device in a non-flammable substance such as sand or kitty litter.
2. Follow your internal or company-preferred procedures for handling damaged or defective batteries.
3. If you do not have one, call Call2Recycle's [Customer Service](#) to discuss available damaged/defective battery packaging. Note: in select jurisdictions, damaged or defective packaging may be available at no cost.

!!! DO NOT PLACE IN THE CALL2RECYCLE COLLECTION BOX !!!